TRADE MARKS ACT 1938

IN THE MATTER OF TRADE MARK Application N°: 1531354 to register a trade mark in the name of Hollaender Rainer Limited.

AND IN THE MATTER OF Opposition

Nº: 44826 by the Hollaender Manufacturing Company.

Decision

1. This is an opposition to registration of the trade mark HOLLAENDER RAINER for:

'Rails, pipes and tubes; rail couplings, rail connectors, rail joints; all being of metal; parts and fittings for all the aforesaid goods; all included in Class 6'.

The applicants, who was applied for on 30th March 1993, are Hollaender Rainer Limited, PO Box 52, Walsall, West Midlands, WS2 7PL.

2. Registration is opposed by Hollaender Manufacturing Company, who describe the reasons for their opposition in the following terms:

'The Trade Mark HOLLAENDER has been used extensively in the United Kingdom in relation to the goods covered by the specification applied for, by and on behalf of the Opponents, since 1984. By virtue of such use the Opponents have acquired a considerable reputation in the goods sold under the HOLLAENDER mark.

In view of the substantial goodwill and reputation acquired by the Opponents in their Trade Mark, use of the same or a similar Mark by the Applicants will lead to deception and confusion and the Mark applied for should accordingly be rejected in accordance with the provisions of Section 11 of the Trade Marks Act 1938.

The adoption and use of the Mark applied for by the Applicant is not *bona fide*, and the claim to ownership of the Mark implied by the making of the Application is false. Accordingly, the Application should be refused under the provisions of Section 17(1) of the Trade Marks Act 1938.

The conduct of the Applicant and the nature of the Mark applied for and its use are such that registration of the Mark applied for should be refused in the exercise of the Registrar's discretion under the provisions of Section 18 of the Trade Marks Act 1938'.

- 3. The applicants deny the grounds, and both parties ask for their costs. Hearings took place on 23rd October 2000, which was concerned with preliminary points, 16th March 2001 and on the 24th April 2001, these two dealing with the substantive matter. Mr Birss of Counsel, instructed by Messrs. Lloyd Wise Tregear appeared for the opponents. Ms Reid of Counsel, Messrs. Laurence Shaw appeared for the applicants.
- 4. The Trade Marks Act 1938 has been repealed by Section 106(2) and Schedule 5 of the Trade Marks Act 1994. However, there are transitional provisions set out in Schedule 3 to this Act and, under the terms of those provisions, the 1938 Act has been applied in this case.

5. This matter is one of two related oppositions - in the other (N° 44569, application N° 1514305) the opponents, here, have applied for the mark HOLLAENDER for: 'Rails and pipes; parts and fittings for rails and for pipes; all included in Class 6'. The applicants in this matter, oppose.

Preliminary issues

- 6. The first hearing, held on 23rd October 2000, dealt with two preliminary points one being the cross examination of Mr Rainer Clover, the managing director of HRL, and the other (which emerged in the course of the proceedings) the inclusion of certain further evidence.
- 7. Mr Birss sought cross examination on the basis of, what he contended, were inconsistencies in Mr Clover's declarations, in respect of his statements as to the choice of the name HOLLAENDER RAINER, the claim that all HRL goods were re-launched in 1985 under this name and an assertion as to who assumed the cost of marketing.
- 8. Ms Reid argued that there were no inconsistencies in relation to Mr Clover's choice of name for his company: he picked HOLLAENDER RAINER, not HOLLAENDER. She also pointed out that the request for cross examination had emerged very late in the day and would increase the costs of the proceedings to both parties.
- 9. I did not consider that the late request for cross-examination was exceptional. It may not be what one would wish for under ideal circumstances but, typically, such requests arise when counsel considers the evidence, not unusually rather closer to the hearing than one would like. I decided that it would be helpful in making my decision to allow cross-examination of Mr Clover, so as to test various of the statements in his declarations. Further, it also seemed important to me to discover Mr Clover's view on the nature of the agreement established between the parties in 1985.
- 10. As a consequence of this decision, it followed that I must allow into evidence a Statutory Declaration by Mr Clover, dated 19th August 1994, which I understood was submitted as a supporting document to HRL's application and which, in Mr Birss's view, gave an alternative explanation for his choice of the name.
- 11. Finally, the opponents here, asked for a late Statutory Declaration to be allowed into evidence. It was by Ann Elizabeth Roome, a registered trade mark agent working for their agents, and gave information on HMC's application for the HOLLAENDER mark in the United States. Mr Birss was unconcerned at its inclusion, and both this, and the previous document were included in this matter, and in the parallel case, opposition N° 44569, application N° 1514305.
- 12. I now wish to deal with the substantive issues in this case.

History

- 13. There is a fair degree of evidence. I will focus on specific items of evidence, as my decision progresses, but the historical relationship between the parties is simply described as follows.
- 14. The Hollaender Manufacturing Company (HMC) is an American company based in Cincinnati, Ohio. It has been trading in the US for approximately 50 years selling the goods specified above, that is, rails and pipes, and parts and 'slip-on' fittings, which can be used with rails and

for pipes, for the construction of railings and the like. HMC is a family run firm: Robert P Hollaender (who deposes in this matter) is the grandson of the founder. Thus the company name is a family name.

15. HMC made a strategic decision in 1984 to export to foreign markets, including the UK. This eventually resulted in an arrangement with the applicants, then called Mark Rainer Limited, whereby the latter became HMC's UK distributor. This arrangement appeared to continue with some degree of success for both parties until August 1992, when it was determined by the US company in a letter, stating:

'Please take this letter as notice that your appointment as our master stocking distributor for the United Kingdom and Middle Eastern Countries will terminate on the first day of December, 1992. On that date, you will no longer be our master stocking distributor, but you may continue to distribute in conjunction with other distributors that we will appoint from time to time.

On the above date, the use of the name Hollaender as part of your trading name must cease'.

16. None of the above is disputed by the parties. However, the significance placed on the original agreement, and circumstances surrounding use of the HOLLAENDER name in the UK, are the subject of controversy, and the central themes of this decision. An examination of the evidence is obviously critical; but so is an understanding of the law. There was dispute in respect of each and, before examining the evidence, it would be helpful to do so against an exposition of the legal background.

The law: s. 11 and s 12(3)

- 17. It was agreed between the parties that the goods at issue were the same and HOLLAENDER and HOLLAENDER RAINER were confusingly similar marks. In view of the fact that identical goods are involved, and the distinctiveness of the HOLLAENDER name, this seems the correct conclusion. The matter turns, in my view, on proprietorship under s 12(3), that is, who was the owner of the marks at issue as of 1993? Having thus observed, there was a great deal of discussion at the Hearing, about the meaning and significance of s. 11.
- 18. The relevant sections of the Act state:
 - '11. It shall not he lawful to register as a trade mark or part of a trade mark any matter the use of which would, by reason of its being likely to deceive or cause confusion or otherwise, be disentitled to protection in a court of justice, or would be contrary to law or morality, or any scandalous design.'
 - '12(3)(3) Where separate applications are made by different persons to be registered as proprietors respectively of marks that are identical or nearly resemble each other, in respect of
 - (a) the same goods,
 - (b) the same description of goods, or

(c) goods and services or descriptions of goods and services which are associated with each other,

the Registrar may refuse to register any of them until their rights have been determined by the Court, or have been settled by agreement in a manner approved by him or on an appeal (which may be brought either to the Board of Trade or to the Court at the option of the appellant) by the Board or the Court, as the case may be'.

19. Both sides accept that the test for s 11 is as set out in *Smith Hayden's Application* (1946) 63 RPC 97, 101 as modified by Lord Upjohn in *BALI Trade Mark* [1969] RPC 472, at 496. In the present case, this may expressed as follows:

'Having regard to the user of the (opponent's) HOLLAENDER mark, is the tribunal satisfied that (the applicant's) HOLLAENDER RAINER mark if used in a normal and fair manner in connection with any goods covered by the registration proposed, will not be reasonably likely to cause deception and confusion amongst a substantial number of persons?'

- 20. This is where Mr Birss and Ms Reid parted company. Their main 'bone of contention' was the meaning of 'user' in the test above. Mr Birss stated:
 - "... the law was that you acquired a trade mark by use, and as soon as you had used it once you used it and that was it and you had a trade mark I have a trade mark under common law rights and that is sufficient to mean that somebody else will be disentitled to protection in a court of justice for the name ... as a trade mark..."
- 21. Ms Reid, for the applicants, placed a different interpretation on s. 11.

'I accept that you do not have to prove passing off for section 11 ... that is what Lord Upjohn was making clear. You do not have to go that far, but you do have to have some indication there is going to be a likelihood of deception or confusion. It does not have to go as far, as he says at the bottom of page 496: "It is not necessary in order to find that a mark offends against section 11 to prove that there is an actual probability of deception leading to a passing off or (I add) an infringement action." He is saying the standard you have to get to is not that high. I agree with that. It is not that high. You do not have to, but you have to be in a position where the use has got so far as to make it recognisable. As he says in the same paragraph: "It is sufficient if the result of the registration of the mark will be that a number of persons will be caused to wonder whether it might not be the case that the two products come from the same source." '.

And, again:

'What I say about section 11 is that my learned friend has got the wrong test. There does have to be some consideration under section 11 for the amount of use. I agree you do not have to have all the elements of proving passing off in there. I think, in particular, Lord Upjohn was concerned about the likelihood of proving damage. You do not need it, but you do have to have some use which has gone as far as making it recognisable so that there are some members of the public who are going to be able to be confused, because unless you get that far it seems to me you have not made out your section 11'.

22. I was referred to various passages in *BALI*, and I think it is informative reproduce here, at some length, the famous passage by Lord Upjohn, at page 496:

'My Lords, I think the presence of these words "disentitled to protection in a court of justice" ... are explained by the fact that in order to prevent the registration of a mark or to secure its removal it must be established ... not merely that there is likelihood of deception or confusion between two marks judged upon the well-known tests laid down in *Pianotist* Co.'s Application (1906) 23 RPC 774 and Aristoc Ltd. v. Rysta Ltd. (1944) 62 R.P.C. 65 but something more, that is user at the relevant time by the owner of the existing mark which under the old common law the court ... would protect. The whole emphasis is upon the question whether the owner of the mark in suit, assuming him to bring some action against another trader, would be disentitled from succeeding for any of the reasons set out in section 11; not whether anyone would succeed against him. This is the chief distinction between section 11 and section 12. Section 12 is principally a weapon in the hands of a registered proprietor though it is not necessary that he personally should object. Here no user by the registered proprietor need be shown; it is purely a question of similarity. Section 11 is, as I have said, for the protection of the public, and anyone may object, but if he relies only on similarity he must prove the practical likelihood of confusion to the public and this he can only do, for the purposes of the section, by proving the existing user by another, not necessarily by himself, which is likely to cause deception or confusion; but if he does not establish likelihood of confusion by some present user of a similar mark likely to cause deception or confusion the court would not treat that as sufficient to disentitle the mark in suit to protection. Thus it came about that Evershed J in Smith Hayden & Co.'s Application (1945) 63 RPC 97 formulated the test under section 11 my Lords, I think the learned judge was wrong to use the words "reputation acquired by"; it should have been "the user of". Of course, in that case there was no difference between those two, expressions, as the household word of Hovis was involved; but in many cases ... the difference might be vital.

It may also be said that the desiderata that the deception and confusion (in Evershed J's statement) must be among a substantial number of persons is a matter of judicial gloss. I do not object to this provided it is properly and sensibly applied. What, then, is the test? This must necessarily be a question of fact and degree in every case. I am content in amplification of the test laid down by Evershed J to take the test as in effect laid down by Romer J in *Jellinek's Trade Mark* (1946) 63 RPC 59 at page 78.

It is not necessary in order to find that a mark offends against section 11 to prove that there is an actual probability of deception leading to a passing off or (I add) an infringement action. It is sufficient if the result of the registration of the mark will be that a number of persons will be caused to wonder whether it might not be the case that the two products come from the same source. It is enough if the ordinary person entertains a reasonable doubt, but the court has to be satisfied not merely that there is a possibility, of confusion; it must be satisfied that there is a real tangible danger of confusion if the mark which is sought to register is put on the register.'

23. Taken in this context, the import of Lord Upjohn's words is clear. The interpretation of 'user' in *BALI* is to be understood in terms of rejection by the House of Lords that s. 11 required something akin to passing off. What it amounts to is exactly that given in the test adapted by Lord Upjohn, which must be read as a whole. 'User' is not a hurdle the applicants must jump

first before they then attend to a comparison of the marks and goods, so as to determine a reasonable likelihood of deception. Rather, the 'user' at issue must be enough to result in a reasonable likelihood of deception, when one compares the marks and the goods at issue. Mr Birss referred to 'reputation' and 'user' and Lord Upjohn's statement: 'Of course, in that case there was no difference between those two, expressions, as the household word of Hovis was involved; but in many cases ... the difference might be vital'. He then characterised his own position thus:

'This is a case where the difference is vital because I do not have to show recognition or any kind of reputation by my mark. What I have to show is that I have used my mark. What I have to show is that I have planted my flag. It is not very surprising, if you think about it, since it is my name'.

24. I think the difference *is* vital, but not for the reasons given by Mr Birss. Ms Reid said, again referring to the above passage, that the required test is a '..question of fact and degree in every case..'. She also cited the following reference where these words are repeated (*BALI*, page 495): 'It may be that Sir John Romilly went too far in saying user for a week would be sufficient; that must be a matter of fact and degree, but it illustrates the point to which I shall return, that a trader is only entitled to protection for a mark which he has in use at the relevant time'. (In passing, I take the relevant time to be the date of application of the mark. I will return to this below). Lord Upjohn adds:

'Then, after quoting some further authorities, Lawrence LJ went on (at page 254) to disapprove the statement of Lord Esher in *Richards v. Butcher* [1891] 2 Ch. 522 who held that to constitute a trade mark you must show that the market accepted it as a distinguishing mark of the trader's goods. In this disapproval he was expressly upheld on appeal to the House of Lords (1931) 49 RPC 88 by Lords Buckmaster, Russell and Macmillan.

Morton J had some helpful observations upon this in *Hack's Trade Mark* (1940) 10 58 RPC 91 at 103, line 45: "The question whether a particular mark is calculated to deceive or cause confusion is not the same as the question whether the use of the mark will lead to passing off."

So it seems to me impossible to give to the construction of the section that which is sought for by Bali. Section 11 and its forebears were designed not so much for the protection of other traders in the use of their marks or their reputation but for the protection of the public. This was made quite plain by the majority opinions in your Lordships' House in *Eno v. Dunn* (1890) 7 RPC 311.'

25. 'User' is certainly less than that required by the test for passing off, but must be sufficient in a particular case. This may mean that 'once is enough', i.e the 'planted flag' is all that is required - but it may mean more than this, depending on the facts; and this is where the distinction between the 'user' and 'reputation' becomes vital. In each case, registration will fail where the mark at issue in that matter, when used in a normal and fair manner in connection with any goods covered by the registration proposed is reasonably likely to cause deception and confusion amongst a substantial number of persons.

26. In finding thus, I do not say that Mr Birss is wrong; I do say his view is too narrow. He came to it based on their Lordships examination of the common law which preceded, and indeed, is enshrined in the subsequent Acts, including the 1938 Act. In particular I was referred to the following passage, where Lord Morris of Borth-y-Gest in *BALI* quoted with approval the words of Lawrence LJ from his judgement in *Bass, Radcliff & Gretton v Nicholson & Son Ltd* (1931) 48 RPC 227. In that decision Lawrence LJ referred to the fact that no evidence of recognition by the public was required in order to prove that a distinctive mark was in use before 1875. He said at page 251

"What is required for that purpose is proof that the mark before that date was in fact used as a trade mark, that is, was used by the trader in his business upon or in connection with his goods, and it is not necessary to prove either the length of the user or the extent of the trade. In other words, the character and not the length or extent of use is the only thing that has to be established".

Having examined certain authorities he said at page 253 that they showed

".. that it was firmly established at the time when the Act of 1875 was passed that a trader acquired a right of property in a distinctive mark merely by using it upon or in connection with his goods irrespective of the length of such use and of the extent of his trade and that such right of property would be protected by an injunction restraining any other person from using the mark".

Again in Bass, Lord Russell of Killowen said at page 107:

'Nor is it my opinion necessary in this connection to establish that the mark has been recognised by the public as a mark distinctive of the user's goods'.

- 27. As I discuss below, this is one only one facet of the law here and, I repeat, user must be sufficient in the case in hand. This is where the 'planted flag' analogy, in my view, falls down. Trade mark rights cannot be determined in the manner of copyright where publication by the author of a work defines ownership conclusively. They are rights in trade and are not static. It is clear from the Act that unused marks even those given the protection of the State by way of registration can be nullified by lack of use. It is also clear that the ownership of a mark depends on for whom it functions as a indicium of trade, at the relevant time. And this is the date of application which, in this case, is 30th March 1993 (see *KERLY'S LAW OF TRADE MARKS AND TRADE NAMES*, 12th Ed., Sweet & Maxwell, 1986, section 10-27).
- 28. It is instructive to consider the following passage from *Al Bassam Trade Mark* [1995] RPC 511, before the Court of Appeal, at page 522, where Morritt LJ states:

'Accordingly it is necessary to start with the common law principles applicable to questions of the ownership of unregistered marks. These are not in doubt and may be shortly stated. First the owner of a mark which had been used in conjunction with goods was he who first used it. Thus in *Nicholson & Sons Ltd.'s Application* (1931) 48 RPC 227 at page 253 Lawrence LJ said:

"The cases to which I have referred (and there are others to the like effect) show that it was firmly established at the time when the Act of 1875 was passed that a trader acquired a right of property in a distinctive mark merely by using it upon or in

connection with his goods irrespective of the length of such user and of the extent of his trade and that such right of property would be protected by an injunction restraining any other person from using the mark."

Second the right to the used mark as an indication of the origin of the goods could not be assigned separately from the goodwill of the business in which it had been used for that would have been to assign the right to commit a fraud on the public. cf. *Pinto v. Badman* (1891) 8 RPC 181, 194. Third, in the case of an unused mark the person with the best right to use it was the designer or inventor. cf. *Hudson's Trade Marks* (1886) 3 RPC 155 at pages 160 and 163'.

The third principle here is irrelevant to this case. The first two were applied in *Al Bassam*. On the same page Morritt LJ continues:

'In my view it is plain that the proprietor is he who satisfies the principles of the common law to which I have referred. Accordingly in the case of a used mark, as in this case, the owner or proprietor is he who first used it in relation to goods for the purpose indicated in the definition of trade mark contained in section 68 Ownership of the mark is a different concept to deceptiveness of the mark, the principles applicable to the two concepts are different and I do not see how one can determine whether there is likely to be confusion without first deciding who is the proprietor'.

However, this is an application of the first principle. The second also applies. At page 524:

'As the judge rightly pointed out only Courtaulds had any business or goodwill in the United Kingdom to which such use could be incidental. The fact that the Alajlans may have devised the mark, have been registered as proprietors of the equivalent mark in Saudi Arabia and regard themselves as having rights in the mark here is irrelevant once it is appreciated that only Courtaulds have any goodwill or business in the United Kingdom in which there could have been use in accordance with the common law principles. In my view the judge and the registrar were right on this point and the appeal founded on want of proprietorship fails.

Before leaving this part of the appeal it is necessary to consider the validity of the reliance Courtaulds placed on the fact that their application was supported by the Alajlans. In my view that is immaterial. The statutory right to registration is given to he who is the proprietor. Proprietorship depends on use in the case of a used mark and *the right to the unregistered mark cannot be assigned separately from the associated goodwill*'. (Emphasis mine).

29. In *Al Bassam* both the first and second principle applied to the same supplier. There may, of course, be cases where they do not. The emphasis on goodwill returns me to the purpose behind s. 11, as one of protection of the relevant public. I note the following from a Privy Council case, *Sprints Ltd v Comptroller of Customs (Mauritius)* [2000] FSR 814 (where the s. 10 cited is equivalent to s.11 in the 1938 Act):

'As an alternative to that approach their Lordships consider that the appeal would also fail in respect of the provision in section 10 that the use of the mark by the appellants was calculated to deceive. That last phrase is to be understood as meaning that it would be

likely to deceive. Section 10 requires the Comptroller to refuse registration on a variety of grounds. These grounds generally are designed for the protection of the public or in the interest of the public. They are not primarily designed in the interest of those who may be using or wishing to use a trade mark. Thus the consideration behind the provision is the avoidance of anything which might be offensive or prejudicial from the public point of view. The only head which is relevant to the present case is that of the risk of public confusion, that members of the public may mistakenly believe that particular goods are the product of a particular business enterprise because they bear a trade mark which they associated with that enterprise, whereas in fact the mark is that of another enterprise. The standard to be achieved in order to meet the requirement of the section is that by reason of the likelihood of confusion the use of the mark would be disentitled to protection in a court of justice. As was recognised in *BALI* Trade Mark, all that is required to be proved for the purposes of the rejection of a registration is the probability of deception or confusion, which is more readily established than what would be required for a case of passing off. In *BALI* .. Lord Upjohn observed at 496:

"It is sufficient if the result of the registration of the mark will be that a number of persons will be caused to wonder whether it might not be the case that the two products come from the same source".

In many cases the problem in this context is one of comparing two marks which are not identical but have a degree of similarity such as may, or may not, give rise to confusion. In the present case no such question arises because the names are identical. In that respect the risk of confusion is immediate and obvious. But the argument here is to the effect that the second respondent has not used has mark in Mauritius and so is not entitled to protection in Mauritius.

If the matter depended upon user there was, as their Lordships have already held, evidence of user by the second respondent in Mauritius. But even if the matter is approached under section 10 on the assumption that that evidence was inadequate their Lordships are still persuaded that registration would require to be refused under section 10. In order to create the risk of confusion there must essentially be a knowledge on the part of the public of the mark with which the confusion may occur'.

30. Having, now, stated my view of the law, I want to consider who first used the mark(s) at issue in the UK, and then, who was the owner of the goodwill at the relevant date.

'User' in 1984

- 31. I have precised the opponents' user under the following headings.
- 32. <u>Trade Fairs and Advertising</u>: There is no evidence of any formal advertising in magazines circulated in the UK, or otherwise, nor attendance at trade fairs in the UK, or the like, by HMC alone, separate from the venture with the applicants.
- 33. Contact with UK Companies and Supply of Samples: There is evidence that the opponents were active in the UK early in 1984. However, this activity seemed to be of a particular kind. There were not marketing their goods directly, but were seeking a distributor to do so on their behalf. They clearly had contract with several UK companies, for example Klee Klamps, Tilden

Industries (UK) Limited and UBM Overseas, and with HRL. There is no doubt that samples were supplied to some of these UK companies in 1984. Mr L Scott Rix is HMC's Vice-President of Marketing and Sales. In his Statutory Declaration, dated 9th May 1995 (which I call his main Declaration), he states:

".. I can categorically state that my Company had shipped samples of its products in packaging bearing the HOLLAENDER mark and copies of its US sales literature, again bearing the HOLLAENDER mark, to Mr Bell and Mr Payne as early as May/June 1984. Moreover, in their respective discussions with prospective distributors for my Company's products in the United Kingdom, the mark HOLLAENDER was used in the course of trade in the United Kingdom in respect of the goods for which registration of the mark is sought by my Company by Mr Bell, on my Company's behalf, at least as early as the 2nd May 1984 and by Mr Payne in June 1984'.

I also note the following, from Robert P Mr Hollaender II, in his Declaration dated 30th May 1995, where he states:

'The mark HOLLAENDER was used in the United Kingdom prior to February 1985 in respect of my Company's products, this use being at least as early as June 1984 and in relation to my Company's sales literature and products which were despatched to Mr Bell and Mr Payne for them to pass on to prospective distributors'.

In both of these extracts, the supply of samples to the UK were ancillary to the opponents' search for a distributor. The material evidence seems to support this contention. The opponents claim that an employee of their's, Mr Laurie Bell, began to market the HOLLAENDER range of products in the UK from April 1984 (main declaration of Mr Rix, paragraph 6). Exhibit LSR2 to that Declaration contains letters, one of which states:

'I have commenced initial negotiations with the proposed UK distributor based in London, who has expressed a keen interest in stocking a Aluminium range of tubular fittings.

It would be helpful to authenticate early discussions with prospective clients if you could forward a brief letter stating that we have had provisional negotiations, and an option of say 90 days from date, on a distributorship is being considered by yourselves, subject to mutually agreeable arrangements'.

Mr Bell seems to suggest in the second paragraph that samples were to be placed before potential customers in the UK in 1984. However, there is no material evidence of that this took place and the main activity of Mr Bell, and others, early in 1984, seem preliminary to trade, the main purpose of which was to secure a distributor:

'We are definitely interested in pursuing a long range-working relationship with you and the other individuals you mentioned'. (LSR2 letter from David Echert (then Executive Vice President of HMC), 11th April 1984).

'Please find enclosed detailed reports of the two provisional meetings - with potential distributors for the Hollaender product range. Both of these companies showed enthusiasm and eagerness to have the opportunity of further initial discussions with *the intention of marketing Hollaender fittings*, if satisfactory agreements could be reached'. (LSR3: Letter from Laurie Bell, 11th May 1984; emphasis mine).

See also the letters recording the meetings between Kee-Systems Limited and Tilden Industries (UK) Limited, and Mr Bell, on 4th and 7th May 1984, respectively. There is further support for this in Mr Garry Wentworth Payne's Declaration (Exhibited as GWP1A, and dated 16th May 1995). See paragraphs 4 to 7, for example).

34. <u>Sales</u>: The 'International Price List' in LSR5 refers to HMC and to their 'European Agency', in England. This is undated. Mr Rix says it dates from 1st August 1984. However, there is no evidence of any actual trade in Hollaender marked goods. In fact, there is no evidence that any sales at all took place before HRL became involved with the opponents. The evidence of Mr Dudley Bogart is particularly telling in this respect. In an Affidavit sworn 17th October 1997, Mr Borgart, whose company handled all the export for Hollaender Manufacturing Company as the 'Hollaender Manufacturing Export Division' from 1955 until the contract was terminated in 1992, states:

'My Company tried to obtain business in the UK for the Hollaender Manufacturing Company products. We soon found that a competitive company, called Kee Klamp, was well established in the British market. Their prices were more attractive than ours, as a result of which we were unable to persuade any of the companies we approached to do business with us, although some samples were supplied to individual British companies. Our first contact that looked promising was with a British company called Tilden Industries. However, they were not interested in doing business in the UK but in the Middle East. They were supplied by Hollaender Manufacturing Company at our request and they discussed the samples and pricing with their customers in the Middle East, but then declined the business because the pricing was too high.

In the UK we approached our local sales agent, Wentworth and Company of Burntwood, who approached UBM Overseas, of Bristol. Mr Geoff Coates of UBM Overseas said that they might be interested for the Middle East market but we would need to contact their supplier of railings, Mark Rainer (Structural) Limited, as a result of which we directly contacted Mark Rainer (Structural) Limited. This was my first contact with Rainer Clover. That took place in 1985. Hollaender knew that we were dealing with Mark Rainer (Structural) Limited which was the first company to give us business by importation for sale and/or installation at British sites; this took place in 1985. Detailed discussions between the parties took place and I know that Rainer Clover proposed the name of Hollaender Rainer. This was adopted soon afterwards by Rainer Clover with the explicit approval of Hollaender Manufacturing Company.

Before 1985 there were no sales in the UK of products of Hollaender Manufacturing Company through my organisation. I do not believe any other party would have made such sales. It is likely that Hollaender Manufacturing Company issued invoices for Customs purposes to ship samples to prospective customers in the UK introduced by us but, to the best of my knowledge and belief, no genuine sales took place until Rainer Clover was involved'.

35. Mr Birss summarised the extent of the opponents' user in the following way:

'The evidence that matters is the evidence that I went through from Mr. Payne, Mr Goldsworthy, Mr Rix and Mr Hollaender, which shows what actually took place in the United Kingdom in 1984, and in particular what did take place is that samples were handed

out in packaging marked HOLLAENDER, catalogues with HOLLAENDER on them were handed out to potential customers, and there was an International price list which said: "Made by Hollaender Manufacturing", and my submission is that that is use of the trade mark HOLLAENDER in the United Kingdom for the purposes of United Kingdom law, and that is all that matters'.

36. At the Hearing, Ms Reid pointed out that the opponents tended to promote their products under the marks specific to them: SPEED-RAIL, NU-RAIL MEND-A-RAIL etc. The International Price List (Exhibit LSR5) contains only the one reference to HMC. Further, she suggested that the negotiations with potential distributors were in confidence (see the comments of Mr Payne in a letter dated 11th October 1984, in Exhibit GWP4) which was hardly consistent with commercial promotion of their products. My reaction to that suggestion, is I think it refers to the specific details of the agreement negotiations, and is unrelated to issues of trade. However, Ms Reid says that the opponents

"...were not interested in selling at this stage. They wanted their distribution network set up. They had not done that by the end of 1984, and they only managed to get a distributor when Mr Clover agreed to become a distributor".

And I am inclined to agree. Though a 'European Price List' was available in the UK in the summer of 1984, there is no evidence of any sales in the UK, prior to the agreement with HRL. Mr Payne, the Managing Director of the 'European Agency' cited on this document, makes no reference to such. Instead, he says (paragraph 4, Declaration dated 16th May 1995):

'I was first approached on behalf of Hollaender on the 6^{th} June 1984 with a view to my assisting Hollaender in appointing a distributor of Hollaender's products in Europe and the Middle East'.

He later makes reference to solicitation for sales (paragraph 16), but the evidence of Mr Bogart is clear: no sales occurred until after the agreement with HRL.

- 37. It is debatable that this amounts to 'use' under s. 11. The opponents were not placing products before businesses in order to seek sales. They were seeking a distributor, and I do not think the character of this activity amount to user as such.
- 38. Even if I am wrong in this, and the activity so described did amount to 'user' in 1984, the scale of the use was so small that, without further activity, any claim it may have given the opponents to proprietorship in of the mark in 1984 would have effectively been abandoned by 1993.

The 'Agreement'

39. However, this is not the end of the matter as far as the opponents are concerned. At the Hearing, Mr Birss referred to their evidence of use and said:

'Even if that was not sufficient ... the fact is that what really took place was the sales under the HOLLAENDER RAINER mark with my clients, approval. Imagine that you say ground zero is November 1984. I am going to ignore everything that took place before that and I am going to say that is not use of the trade mark, then one has to look at what happened after that, and what happened after that is that the deal was done. Negotiations

began in November, they came to a deal in February, the contract was set out in that February 13th letter: "You have our approval to use the HOLLAENDER name with our prior written approval on marketing materials and the like"... '.

In other words, the use of HOLLAENDER in HOLLAENDER RAINER was use on behalf of HMC. I want, next, to consider the nature of the agreement made between the two parties. In doing this I have brought together the material evidence in relation to any express understandings, that relating to any contributions to marketing under the name and, finally, evidence as to who exercised control over the arrangement.

- 40. There is no one formal document delineating express terms, but there is a deal of correspondence on the issue. I consider the key documents are as follows.
 - (1) In Exhibit LSR7 is an incomplete letter dated 6th February 1985 which I assume is from Mr Payne (it is headed with his address) to Mr Bogart, which states:

'With regard to exhibitions, I agree with your comments on the programme. The other confusing, fact is that Clover, as I have said to you once before, appears be limiting his stock requirement UK, certainly on an initial basis and wanting to spend more money on support advertising and launch budgets, now whilst this will initially reduce our immediate sale potential, I think in the long term can only enhance our relationship. The main point that I have stressed with Clover, and he has accepted it and you will see from his documents that he has accepted it, is that the product is marketed as Hollaender/Rainer, and therefore the Hollaender name will be strongly featured on all advertising and distribution'. (I have added to this poor photocopy where certain words (not critical to its meaning) were obscured).

(2) A letter dated February 13th 1985 from Dudley Bogart, representing HOLLAENDER at that time, to HRL, giving some detail of the understanding between HMC and HRL (Exhibit LSR9):

'We are pleased to confirm that we shall work with you as our master stocking distributor for the United Kingdom and the Middle Eastern countries.

As discussed during your visit, we agree to pay 50% of the first 12 month advertising media, production, brochures and newsletter budget you presented, up to a maximum of f11,000.00. This program will commence not later than June 1 1985 through May 31 1986. Payment will be made after presentation to Hollaender's representative, Garry Payne, the original paid invoices, properly identified, along with proof of performance.

We also agree that we shall ship our fittings for a 12 month period from June 1 1985 at an exchange rate of 1L = \$1.25 FOB Cincinnati, Ohio. Your cost will be based upon a 40% discount from our current international price list. All fittings shown in our catalog will be supplied with knurl point stainless steel set screws and pins.

You are authorized to use the Hollaender name in your advertising and on any mutually agreed brochures which you print.

Assorted sample fittings will be supplied by Hollaender on an FOB Cincinnati basis. A small stocking inventory will be ordered as determined by Messrs. Ray Clover and

Laurie Bell, and delivery will coincide with the initial advertising program.

As the sales program develops, Hollaender will expect you to maintain stocks sufficient to service the requirements of other sub-distributors, contractors and sales outlets.

We look forward to a long and mutually profitable relationship'.

(3) There is a letter dated 6th February 1986 from David Echert and Dudley Bogart (Exhibit RPH4B). The letter is long, providing a list of 'action points', and states:

'Thank you for your hospitality while we were in Walsall this week. Even though Dudley had told me about your facility and you had described your work during your visits to Cincinnati, I can now fully appreciate how extensively you and your staff work on fabrication. With this firsthand experience, I am sure that we do have a good "marriage". Our discussions make us feel that your expansion of the Hollaender Rainer range with your flooring system will certainly enhance the entire program.

• • •

We are returning to the States with a definite feeling that much has been accomplished and that our program is moving forward. The 5,000 miles between our firms do not need to be a hinderance to business but rather an opportunity to further our committeent to work together in an atmosphere of cooperation and trust that will be highly profitable. Of course, we all understand that the profitability of the program will come later because of the exhorbitant start up costs we have both incurred. However, eventually we both will begin to reap the fruits from the investment we have made.

To be sure we are in accord with what was covered, we are outlining below what we discussed and agreed upon:

- 1) No further items will be added under the Hollaender Rainer name in brochures, advertising, and/or promotions without written approval by both parties.
- 2) A definite chain of command will be used by Mark Rainer personnel in dealings with Hollaender. This is as follows Mark Rainer to Garry Payne to Dudley Bogart. Who in turn will go to appropriate persons or departments within the Hollaender organization.
- 3) There are not now and will not be in the future any production of Hollaender products outside the USA by Mark Rainer or its employees in either aluminum castings or extrusions without prior written agreement by recognized officers of both companies.'
- 41. Next, is the issue of marketing costs. In the course of the Hearing, and throughout the evidence, there was some debate about who was the main contributor to the cost of promotion under the new name. I note the following:
 - (A) Exhibit LSR10 contains a dated letter 6th March 1985 from Mr Clover to Mr David Echert, the then Executive Vice President of HMC (now deceased) stating:

'Stuart is now back from the States so you will be hearing from him regarding the

progress of the marketing plan that we outlined, which he will be implementing immediately. The visits to different sites in the various States were particularly worthwhile from our point of view, I would appreciate it if you would thank Rob on my behalf'.

- (B) A letter dated 5th February 1985, from Messrs. Payne and Bell (Exhibit LSR7),
 - "... Clover has committed a substantial sum of money to initial market research and new brochure design etc, and one aspect is that we could utilise that 5 or 6% again towards his advertising costs".
- (C) Cost of advertising. In the a letter dated 6th February 1986 from David Echert and Dudley Bogart (Exhibit RPH4B) is the following at point 13:

'To date Mark Rainer has advertised in at least 3 separate publications, and is currently evaluating the media as well as future media use. Mark Rainer will submit to Hollaender through Garry Payne copies of paid invoices as well as a copy of the advertisement cover its share of one-half the cost of production of catalogs and advertising. As originally agreed, Hollaender's shares of this expense is not to exceed 11,000.00 in the first year based on 1.00 = \$1.25 in the form of additional fittings shipped with your future orders or credit applied against orders to be shipped'.

In his Declaration in Exhibit RC1A Mr Clover stated (paragraph 6) that all '..the expenditure incurred in promoting the goods sold under the Mark has been incurred by my Company..' yet, under cross examination, he admitted that HMC had supplied fittings on the above basis, to set against the cost of promotion of the mark in the early days of the arrangement between them. In passing, this is one example of Mr Clover, who appeared to be reasonably straightforward in the witness-box, had been less than so in his written evidence. Other examples arise in relation to his explanation for the choice of the HOLLAENDER part of his company name, which I discuss below.

- 42. The next point raised by the opponents is there appears to have been, at least initially, close supervision of the arrangement by HMC.
 - (i) A letter dated 31st July 1985, from HMC to HRL (Exhibit RPH2B to Mr Robert P Hollaender's Declaration) states:

'If you hold our stock of fittings, however, there are several things we will request your doing. First, since these will not be on Garry's premises, we must ask that you to insure the stock under your policy for its full retail value, i.e. \$57,000.00, including freight and duty. In this way, we will both be covered in the unlikely event of any loss. Once the stock is delivered, we will appreciate your sending us a copy of your policy under which you have our interest of this stock noted.

We also will want to have access to the stock at any time, so Laurie or Gary can check stock quantities, since we agreed to place a sizable stock in the UK based on your paying when fittings were picked up, we still will want to follow this policy, with your issuing payment on a weekly basis with a list of fittings withdrawn. We will issue summary invoicing to you each month for your records. We also will make a monthly inventory stock check, as we would have if these were stored at Wentworth House. While I am sure you would understand, these fittings will be for sales, and not for free samples, unless otherwise agreed on an individual basis'.

- (ii) There is also a letter dated 12th September 1985, from Mr Clover to Mr Bogart at HMC (Exhibit RPH3B), in which he reports in some detail on the promotion that HRL are undertaking as part of the agreement. Mr Hollaender takes this as evidence of the control Mr Clover accepted as part of the relationship.
- (iii) Mr Clover wrote a response to HMC's 6th February letter (see point 3 above, paragraph 40) on 2nd April 1986 (Exhibit LSR17). He says:

'Thank you for your letter 6 February 1986. Sorry I've taken so long in replying.

...

Regarding the use of the name Hollaender Rainer, it is my intention to launch our new ladder design under this name. I will of course provide you with details of our patent and samples for your approval.

Regarding the definite chain of command you refer to, I accept your points raised and any straightforward Hollaender Rainer business will be directed as per your wishes through Gary. ...

There are no Hollaender Rainer products being manufactured by Mark Rainer. Prior written approval will be obtained as per your requirements. This applies also to the Hollaender Rainer products under investigation by Hollaender at the moment'.

- 43. Mr Birss readout the sentence from the letter of 13th February 1985 (point 2 above, paragraph 40): 'You are authorized to use the Hollaender name in your advertising and on any mutually agreed brochures which you print' to Mr Clover during cross-examination, and asked:
 - 'Q. Mr. Clover, what I will suggest, is that, that letter, coupled with your response dated 28th February, sets out the deal which you did with Hollaender Manufacturing Co., does it not?
 - A. Yes, and it gives me authorisation to use the name HOLLAENDER RAINER'.

This admission here does not sit easily with further claims by Mr Clover's during cross-examination, that he intended to use the Hollaender name with or without agreement with HMC, and informing them was a 'matter of courtesy' (see also paragraph 2, Declaration dated 16th October 1997).

- 44. The letter of 6th February 1986 states (point 3 above, paragraph 40): 'No further items will be added under the Hollaender Rainer name in brochures, advertising, and/or promotions without written approval by both parties'. This letter also contains reference to the relationship between the parties as a 'marriage'. The word is used in the following context: 'I can now fully appreciate how extensively you and your staff work on fabrication. With this firsthand experience, I am sure that we do have a good "marriage". Our discussions make us feel that your expansion of the Hollaender Rainer range with your flooring system will certainly enhance the entire program'. At the Hearing, Mr Clover played down the significance of this word, saying it was 'peculiar', but did say that the parties were 'working together for our mutual benefit to sell their products'.
- 45. Yet I do not consider this reflected his view at the time, where there is an explicit recognition of the control that HMC exercised over the 'project'. See, for example, the letter dated 6th February letter (points 3 and (iii) above, paragraphs 40 and 42 respectively). In the third paragraph he states: '..and *any straightforward Hollaender Rainer business* will be directed as per your wishes through Gary..' (emphasis mine) and, in the second paragraph Mr Clover is clearly seeking approval from HMC for a proposed use of the HOLLAENDER RAINER name on products supplied by HRL.
- 46. The reference to supply of samples and 'our' (which I take to be HRL's) patent in this latter paragraph, indicates two things. First, Mr Clover thought that HMC's leave was required to use the mark in this manner and second, that it was being used on HML products (HMC do not make ladders). At the Hearing, the following exchange took place during cross examination:
 - 'Q. So what is happening there, Mr. Clover, am I right, is you are agreeing with what Hollaender Manufacturing was saying in their letter of February, that items will not be added without consent, but there is no problem because you are sending them the ladder for their approval.
 - A. Yes.
 - Q. You accept that?
 - A. I accept in that instance I did send them that. I wrote that letter and I actually sent that; yes.
 - Q. You accept that, that is, a correct reflection of the nature of your relationship with Hollaender Manufacturing?
 - A. At that point in time; yes'.
- 47. Taking all this material togther, it seems clear to me that HMC believed they had consented to use of their name by HRL and, in their view, use of the HOLLAENDER RAINER appellation projected their business into the UK market. Of course, there was no formal agreement

between the parties as there had been proposed between HMC and Tildern Limited (Exhibit LSR4). Though negotiations foundered in that case (see paragraph of Mr Rix's Declaration), the terms of a potential distributor agreement remain and a brief perusal of that agreement is informative:

'We confirm our agreement to work with Tildern Industries (UK) Limited as our Master Distributor as outlined below.

1. Hollaender or line name Speedrail, NuRail, PackMaster, Mend-A-Rail or Interna-Rail - to appear with the Tilden name on all our fittings where practical that are sold to Tildern Industries'.

It seems to me that the opponents, in an attempt to publicise their name in a market (the UK) in which they were not well known, were keen to associate their name with any potential distributor in the UK. Of course, this does not reflect the nature of the agreement with HRL, but it does demonstrate the general approach the opponents were taking with distributors at the time.

- 48. Mr Clover, on the other hand, sought to play down the significance of the arrangement. It was not a 'marriage'; he did not require HMC's permission to use the name which he would have adopted and used it anyway. During re-examination by Ms Reid, he said:
 - 'Q. If the Hollaender Manufacturing Co., having seen your proposed brochure, had said, "You cannot use the name Hollaender in Hollaender Rainer", what would you have said?
 - A. It never came up. I would have used the name HOLLAENDER. In fact, we had a deal with them. If we had not had a deal and we did not sell the fittings, it was my choice then whether to use them or not, but we were already down that road to use it, so as far as I am concerned, we had got that much art work done that we would have used it at that point.
 - Q. No matter what?
 - A. No matter what; yes'.
- 49. I believe this in a retrospective assessment of the original agreement between the parties. In my view HMC granted HRL a permission to use the name HOLLAENDER. There is little doubt that whether the 'project' proceeded or not was dependant on HRL obtaining HMC's leave to use the HOLLAENDER name, and HMC would have been unlikely to deal with the applicants if they had not considered their name would be used, and would remain *theirs*. It is clear, following the exchange of letters cited above suggests that Mr Clover did not, at that time, believe he possessed *carte blanche* in use of the name. The letter of 2nd April 1986 shows that he accepted he needed to seek HMC's approval to use the name on a new range of goods. He accepted that they was a 'chain of command' between the parties.
- 50. The permission given could be argued to amount to some form of licence that was granted by HMC. But who were the recipients of the goodwill under use of the name? I note the following from the incomplete letter of 6th February 1985 (point (1) above, Exhibit LSR7):

'The main point that I have stressed with Clover, and he has accepted it and you will see from his documents that he has accepted it, is that the product is marketed as

Hollaender/Rainer, and therefore the Hollaender name will be strongly featured on all advertising and distribution'.

Under re-examination, Mr Clover said that this was Mr Payne's view only - articulated in an attempt to 'get a feather in his cap' with his US employers. At the Hearing, it was the contention of the opponents that any goodwill accrued by use of the HOLLAENDER RAINER name in the UK would be passed to HMC, on the basis of the agreement between the parties. Though they, in various declarations, state that Mr Clover explicitly or implicitly agreed the goodwill in the name would pass to them, this is not clear. It could be argued that the agreement between the parties, originally, amounted to a sharing of the goodwill: the name of both concerns was used in the UK and both sold their products under it. However, whatever view Mr Clover took of the original arrangement between the sides, he was very definite under re-examination about where the goodwill resided. Ms Reid asked him about 6th February 1986 letter (Exhibit RPH4B; point 3 above, paragraph 40):

'Q. Do you see Item (1) where it says: "No further items will be added under the Hollaender-Rainer name in brochures, advertising, and/or promotions without written approval by both parties"?

A. Yes.

Q. What happened in relation to that point?

A. In actual fact we were producing brochures for new products three or four times a year, and in the end it was assumed that we would use that name for anything we did. Initially what they were more worried about on that was that we would introduce some products which conflicted with theirs.

Q. In what sense "conflicted with theirs"?

A. That we would provide the marketplace with a product that was in direct competition with them, using somebody else's fittings. There are other people that make these fittings in America, and if we were buying anybody else's fittings they would probably have objected, but we were producing brochures on an *ad hoc* basis for Hollaender Rainer and continued to do so. We never had any objection from them. They were kept informed, but if they had objected we would then have had a bit of a battle on our hands.

Q. I am just wondering about this written approval by both parties. I have not seen in the documentation any written approvals.

A. There was not. In fact, what we tried to do in the initial stages was work with them. They were going to buy my products in response. They did not. It was all one-sided.

Q. You sent them a brochure after it had been created?

A. We could not send it before. It was after it was created.

Q. Not in draft though?

- A. No. We sent them the brochure after it was created. This is in the later days. Initially they were twice a year, and in later days they were quite happy and trusted us that we were working well for them. The bigger the name Hollaender Rainer got, the more fittings they were going to sell. There was complete trust from that point of view.
- Q. What was your understanding about what happened to the goodwill that was accruing in the HOLLAENDER RAINER name?
- A. It belonged to Hollaender Rainer.
- Q. You did not think it belonged to Hollaender?
- A. Not in the least; no. Five per cent of my business was with Hollaender's in America, 5% of my turnover. It in no way could be attributed to them'.
- 51. Coming to the best view I can of this evidence, I think I must conclude the following:
 - C HMC authorised use of the HOLLAENDER RAINER name.
 - C In the first year of their relationship, HMC made a substantial contribution to promotional costs.
 - C Both HMC's and HRL's goods were sold under the mark.
 - C In respect of HRL's business on behalf of HMC, there was a specific chain of command, which required consultation on a various matters, including advertising.
 - C There was no clear agreement concerning who would retain the goodwill accruing from use of the mark.
- 52. In my view, the issue of where the goodwill rests is key to this case and, there being no express agreement on the matter, it must be determined as a matter of fact, on the evidence I have before me.

Goodwill

- 53. At the Hearing, Mr Birss was critical of Ms Reid's reference to a number of 'passing off' cases during the course of her submissions. He said:
 - "...of all the things you can get out *Berlei v Bali*, the one thing, in my respectful submission, which is absolutely crystal clear, is that it is not passing off. Whatever section 11 is, it is not a passing off test and, accordingly, it is simply of no value to look into the passing off cases and find assistance on the issue that you are trying to decide. That is my primary submission as a matter of law".

The implication of the *Al Bassam* and *Sprints* cases cited above is that proprietorship cannot be separated from the owner of the goodwill under a mark once it has been established and, as the establishment of goodwill is one of the tests required in finding passing off, I think guidance can be gleaned from such cases. In my view a number of the citations made by Ms Reid were very

relevant; for example *Scandecor Development AB v Scandecor Marketing* [1999] FSR 26, for which a very relevant summary is included in another case (*MedGen Inc v Passion for Life Products Ltd* [2000] IP & T 1424), reproduced here:

'Although the decision in Scandecor, and Lord Oliver's speech in *Reckitt & Colman Products Ltd v Borden Inc* [1990] 1 All ER 873 make it clear that in the end the question in such cases as these as with all passing off cases, is generally one of fact, I think it is helpful to summarise certain general conclusions which can be found in or drawn from the Court of Appeal's analysis of the law, and of the facts, in *Scandecor*, adapted to this case:

• • • • • •

- (3) Goodwill is the benefit and advantage of a name and get-up, and is the attractive force which brings in business.
- (4) A passing off action is a remedy for the invasion of a right of property in the business or goodwill likely to be injured by any actionable misrepresentation, not in the name or get-up itself. Goodwill does not exist apart from the business to which it is attached.
- (5) As such, goodwill is local in character. Goodwill in relation to a business carried on in the UK attaches to that business. It is nevertheless legally and factually possible for a business based overseas to acquire a goodwill in this country by the supply of its products though an agent, licensee or distributor. Whether it does so or not depends on the facts of the case, in particular, what was done and by whom. With whom do the relevant members of the public associate the name and get-up? Are they concerned with the quality and price of the product or the original source of the product?
- (6) Given that there is no rule of law or presumption of fact which says that the goodwill generated by the trading activities of a wholly owned subsidiary belongs to the parent or is the subject of any kind of licence, the same must apply with just as much force to the trading activities of an independent exclusive distributor.
- (7) In *Scandecor*, the Court of Appeal concluded that the judge had correctly appreciated the local nature of the relevant goodwill acquired by the company actually carrying on the business in the UK and to goods marketed by that company in the UK. According to the Court of Appeal, however, he fell into error in assigning a separate goodwill to the foreign publisher who had not carried on any trading or marketing activities in this country. He was wrong to assign such goodwill to it based on the trading activities of a wholly-owned subsidiary or an authorised agent or distributor. This was so even though the UK company had taken certain steps to emphasise its connection with the foreign publisher'.

No such steps were taken by HRL; in fact they claim via Mr Clover to have done the opposite: making no distinction between the goods supplied by HMC and their own, all being marketed under the HOLLAENDER RAINER mark.

- 54. There is also this reference, quoted in *MedGen*, to *The Law of PASSING-OFF* Wadlow (2nd Edition 1995):
 - "... there is a suggestion at para 2.57 that there is a presumption that goodwill belongs to a foreign business in a case such as this. I cannot accept this. What the learned author in fact says is:

".. if the foreign business is represented by a legally distinct person of whatever capacity then the goodwill will in general belong to the foreign business rather than its local representative *provided that the foreign business is recognised as the ultimate source of the goods.*" (Emphasis added)

Admittedly, he goes on to say: "Problems have arisen when an English business imports and sells the goods of a foreign business ... [The] normal rule is that the goodwill belongs to the foreign business as the ultimate source of the goods unless there are circumstances to displace this presumption."

This passage must, however, be read in the light of the previous passage which I have quoted and of course bearing in mind the Court of Appeal's caution in *Scandecor* that these questions are always ones of fact. Indeed, the author goes on to say (at para 2.59):

- "..circumstances may point to the goodwill being owned by the English business to the exclusion of the foreign manufacturer. This is likely if the foreign origin is concealed and the English company held out as the ultimate source of the goods." '.
- 55. The facts in *MedGen* have certain similarities with those in this case. There, a US supplier (MedGen) of a preventative treatment for snoring, appointed an exclusive UK distributor (PfL) who, at first, supplied the product in packaging indicating the US corporation as the ultimate source, but then later and for the most part redesigned and supplied the products without such a reference. On the facts of that case, the court found:
 - '(1) MedGen carried on no business in the United Kingdom.
 - (2) The packaging in which the product was sold carried no reference to MedGen nor any reference to the product having been developed by or produced for MedGen.
 - (3) In contrast, the whole business of the marketing and sale of the product was carried out by PfL. The references on the label packaging and in advertisements were exclusively to PfL.
 - (4) Self-evidently, and as confirmed by the limited evidence, the wholesale or retail trade would only know PfiL as the source for the product. It was to PfL that such traders would go for further product. In the event of any defect or problem, it would have been to PfL and not to MedGen that the wholesaler or retailer would have turned. There is no evidence that retail traders either:
 - (a) Knew that MedGen was the developer of the product or responsible for its manufacture; or
 - (b) Cared who had developed it or who was responsible for its manufacture.
 - (5) Similar remarks, with perhaps even greater force, can be made about the purchasing members of the ordinary public. So far as they were concerned, their reasons for buying the product would either have been:

- (a) The advertisements or product references effected by PfL, which for the most part carried PfL's name; or
- (b) Their satisfaction with the product, which again carried PfL's name. I think it is reasonable to infer that members of the public who made successive purchases would only be concerned that the next bottle which they purchased would be of the same quality as the last. In order to obtain further supplies, they would either contact PfL using the contact details on the package, or look for it in the shops by reference to the name Snorenz and the packaging.

In either case, there is no evidence that they would be concerned as to who had been responsible for the original development of the product or as to who had manufactured the product. On the contrary, I think it can be inferred that they would be indifferent to these things. If the product failed to live up to their expectations they would have blamed PM. There is no evidence that anyone actually took up PfL's 'Money back guarantee', but if they had done so, it would only have been to PfL that they could have looked for their money'.

- 56. Against this back ground, I now need to carry out a detailed review of events subsequent to 1985, up to March 1993.
- 57. Some of the material evidence submitted at the time the agreement was made, is in the form of brochures, promoting the new enterprise. Others produced subsequently are also exhibited, and examples are submitted by both parties (see Exhibits LSR12, RC02 and RC03). There is no reference to HMC in any of these. For instance, the following extract comes from a document dated June 1985 (from Exhibit LSR12) and is typical:

'The Hollaender Rainer handrailing system consists of a range of slip on fittings used with tube to create an instant on site structure and has considerable advantages over other forms of handrailing. Among the principal advantages are the strength and anti-corrosive properties of its material; Almag 35 is a high purity aluminium-magnesium alloy with very high and stable strength, shock resistance and ductility characteristics which give a strength comparable with malleable iron at one third the weight. Corrosion resistance of Almag 35 is the highest of any aluminium casting alloy due to the high magnesium content and the virtually complete absence of the heavy metals which induce electrolytic and stress corrosion. This very high resistance to corrosive attack is vitally important particularly in locations subject to salt spray, sea water or other marine corrosion.

There are installations which have been in service for periods of forty years without deterioration in structural strength.

An extensive range of fittings enables inclines, curves, angles and landings to be carried out giving complete freedom in design. Construction is simple, immediate and is carried out completely on site; the tube is cut to length, the appropriate fitting is slipped into place and secured by recessed studs which firmly into the tube rail.

There are substantial savings in manufacturing time and transport costs over systems which are factory built in sections which are difficult to handle and may possibly be inaccurate when offered into position. On temporary installations all fittings can be re-used and virtually all of the tube.

The Hollaender Rainer range of fittings has been developed over forty years and is in use throughout the world meeting all relevant specification standards.

The Hollaender Rainer Technical Service is available to advise on the most effective way to meet customers' design requirements'.

58. There is no mention of the source of the product and the applicants' HOLLAENDER RAINER mark is used from the first. The only address appearing in this document is that of Mark Rainer (Structural) Ltd - the then name of the applicants. The opponents' SPEEDRAIL product (a 'slip-on' fitting for tubular railing, for which they have a registration in the UK) is the only HMC product featured in this document. This is in keeping with Mr Clover's statement in his Declaration dated 8th January 1997, Exhibited in RC1A (paragraph 2):

'An agreement was reached on March 8, 1985, whereby Hollaender Manufacturing Company, Inc. appointed my Company as a distributor in the UK and the Middle East in respect of a specific component of Hollaender Manufacturing Company, Inc. known as SPEEDRAIL'.

59. Mr Rix, in his main declaration, says that this document incorporates material supplied by his company; for example, the model number system for identifying the various fittings, the drawings and the sizes of the fittings (in the two catalogues are more or less identical, albeit that the sizes in HRL's catalogue are in metric units). Further, on pages 3, 4 and 6 to 9 there are photographs of various fittings marked with the word 'CINTI' - a reference to the opponents' factory in Cincinnati, Ohio. Mr Rix concludes;

'That these are my Company's goods is also evidenced by the use of my company's registered mark SPEEDRAIL thereon. It is therefore apparent that the goods which Rainer were selling in the United Kingdom in 1985 and illustrating in their catalogues *at that time* were predominantly my Company's HOLLAENDER range of fittings...' (emphasis mine).

I do not believe any of this helps the opponents. It is clear that there was in the original agreement a provision that they would vet any publications in the UK (point 3, paragraph 40) but, even from the first, as Mr Rix says, HRL goods were sold under the name. Mr Rix adds:

..pages 12 and 13 of the Rainer catalogue of June 1985 include a sketch of a handrailing system installed adjacent a flight of stairs, as well as fitting types 82 to 92; these handrail products were not manufactured by my Company but instead were products which Rainer had been selling prior to becoming a distributor for my Company's products...'.

60. I return to this point below. It is also clear, in my view, that the inclusion of the opponents' product model number system also helps them little, as does the use of their SPEEDRAIL mark. There is nothing in the document that enables UK customers to make a connection between the catalogue numbers and HMC and, without being told, how could anyone relate CINTI to Cincinnati, let alone source that to the opponents? Neither could they make any similar connection be made between the name SPEEDRAIL and HMC. At the Hearing, Mr Birss referred to the statement quoted above from the brochure that 'The Hollaender Rainer range of fittings has been developed over forty years and is in use throughout the world meeting all relevant specification standards' - he said that this must be reference to the opponents, as the applicants have not been in business for that length of time. This is obviously the case but,

again, this is scant material on which to base a link between the opponents and their products as sold in the UK. There is no evidence to support the conclusion the applicants had any business in the UK that was identified by the name HOLLAENDER.

61. Mr Clover further states (paragraph 3 of Declaration dated 8th January 1997, Exhibited in RC1A):

'Since 1985 onwards my Company has sold goods in the UK under the Mark. Since 1986 the Mark has been used on all my Company's letterheads, advertisements, brochures, invoices, price lists, publicity material, etc'.

He refers to a number of documents supporting this contention (Exhibit RC06). The following are dated:

- C A quotation dated March 11th 1985, from 'Vencast Foundries Limited'. This is addressed to 'Holldender Rainer (Structural) Limited'. There is a spelling mistake, but traders were obviously using the mark, in relation to the applicants, in 1985.
- C Copy invoices dated 30th June 1988, 25th August 1988, 10th January 1989 and 12th January 1989 all are headed by the appellation, or similar:

'HOLLAENDER RAINER HANDRAIL SPECIALISTS

PO Box 52, Walsall - West Midlands WS2 7PL'

- C Price lists dated June 1985, October 1986, November 1987 and May 1991. These, again, all carry the mark.
- C There are further examples of brochures; these are undated, and I can place little value on them. However, they display the pre 01- phone number format. This would place the document at least before April 16th 1995, well after the application date of 30th March 1993.
- 62. Mr Clover gives turnover figures for goods sold under the Mark in the UK for the period 1988-96. The figures up to 1993 are:

Year	£
1988	590,949
1989	734,232
1990	1,129,883
1991	1,226,239
1992	1,244523
1993	985,000

He states that at '.. no time did products sourced from the USA exceed 5% of my company's total sales'. This figure has never been questioned by the opponents. As I have found, it is clear from Exhibit LSR12 that, from the very first, HRL sold their own products under the

HOLLAENDER RAINER name. During cross examination by Ms Read, Mr Clover referred to the first page of this exhibit, and said that the 'bottom middle product' was a handrailing system of HML's which he 'was hoping to sell in the United States.'

63. An extensive list of customers in the UK is provided. He says that 'all the expenditure incurred in promoting the goods sold under the Mark has been incurred by my Company', and gives the following figures:

Year £
1990 21,161
1991 20,055
1992 17,920
1993 17,000

I have commented on this statement above: the opponents did provide some promotional resources in the first year of the contract, albeit 'in kind'.

- 59 Examples of advertising are produced; much is undated, but the following, unchallenged, dates are claimed:
 - C copy purchase order for entry in Kelly's Business Directory, dated March 4th 1988.
 - C copy order for advertisement in Factory Equipment news, dated March 9th 1988.
 - C copy advertisement which appeared in Building Contractor in January, 1989. (I note that this document refers to ladders: products not made by HMC).
 - C copy order for entry in Kelly's Business Directory, 1989 dated March 4, 1989. (This appears to be an error; the actual date is 4th March 1988).
 - C (e) copy advertisement entitled 'Hollaender Rainer, the Handrail Specialists', which appeared in Building Products, April, 1989.
 - C copy advertisement entitled 'Don't Get Grounded', which appeared in Architect, Builder, Contractor and Designer, November, 1989.
 - C copy advertisement entitled 'Keep Our Citizens Senior', which appeared in Building Products in November, 1989.
 - C copy advertisement entitled 'Hollaender Rainer Suppliers to British Rail Reading', dated April, 1989.
 - C copy advertisements which appeared in 'What's New in Building', June and July 1990.

Mr Clover refers to various trade fairs, but there is no evidence to indicate depiction of the marks at these events. Other materials (brochures and the like) are produced, but they are undated.

64. Mr Rix stated that the products HMC supplied to HRL were labelled with the HOLLAENDER

name (see main Declaration, paragraph 17). Mr Clover responded to this under re-examination:

- 'Q. You were asked about labels bearing the Hollaender name in the US. You said that no individual products had those labels on, and I think your evidence was that this was an advice note. How were your products which were sourced from Hollaender Manufacturing Co. marketed and sold in the UK?
- A. As Hollaender Rainer products.
- Q. The advice note that you say you received in relation to the packaging, you will appreciate there is a dispute as to whether it is an advice note or whether it is termed a label.
- A. That was not passed on to any of our clients. They would go into store, and it was kept secret of the fact that the were manufactured in America. We wanted them known as manufactured in this country as our product.
- Q. When it comes to the actual Hollaender Manufacturing Co. products themselves that you received, were they sold as they were, or was some treatment or anything applied to them before they were sold on?
- A. They were re-polished. They come in a situation where we asked them to double-barrel them eventually, but we had to re-polish them. Then they would be powder coated. They would be added to, lots of tube. It was hard to identify a product once it was finished. The added value on a fitting would be quite considerable. Three fittings costing \$20 would be sold at probably £150 a metre, so theirs was quite a significant finish. If you look at any handrailing system, the base and the top rail is quite an insignificant part of the whole handrailing, and the infill, the glass, or whatever it might be, could sell for anything up to £300 a metre, and it had just \$20 of American fittings in it'.
- 65. Other declarations are submitted by the parties, providing evidence from the 'trade' which inform the issue of who owns the goodwill under the marks.
- 66. First, there is a Declaration by Ms Ann Elizabeth Roome, a registered trade mark agent working for the applicants' agents. This records the results of a survey carried out on their behalf. Ms Roome states:

'In October 1997 I requested Diane Ayres, an employee of Laurence Shaw & Associates, to send questionnaires to a random selection of Hollaender Rainer Limited's 2000 plus customers in the UK. There is now produced and shown to me marked Exhibit AER1 a copy of the questionnaire sent. At no time did we state on whose behalf we were writing'.

Four responses are recorded. The survey is devalued because we are not told how many were sent out. It was also well after the relevant date. However, Mr Ronald Stewart McLeod, Senior Buyer with Tarmac Civil Engineering, says he associates the applicants name with handrailing systems and structural metalwork, and has been aware of the association for 11 years, Mr Michael Anthony Wingfield, Senior Estimator with Arcon Aluminium Ltd, refers to stainless steel handrailing, and says 15 years. Mr Andrew John Swift, Project Buyer with Henry Boot Construction (UK) Ltd refers to 6 - 8 years and Mr Jason Lee Pearce, an estimator with Taylor Woodrow Construction, is less clear, referring to 'years'. Then there is also the

Statutory Declaration of Rachel Jane Irvine, an administrator with a firm called 'Rosegrade', which are described as specialising in 'construction'. Her knowledge relates to a period well after the relevant date.

- 67. The opponents' evidence of the notoriety of their mark in the UK at the relevant date is as follows.
- 68. The first Statutory Declaration in this regard is by John Goldsworthy, a Director of AD Fabrications. This company been involved in the distribution of the rails and pipes and fittings produced by HMC in the United Kingdom since 1992. The same criticism of 'evidence post-relevant date' can be made of the further statements made, and material supplied by, Mr Goldsworthy. He refers to page 101 of the June 1995 issue of 'What's New in Building', Exhibited at JG2 as evidence of promotion of the marks HOLLAENDER and SPEEDRAIL, and then says:

'Customers making enquiries to my Company frequently refer to "HOLLANDER fittings", to such an extent that I believe that not only are the nature and quality of Hollaender's goods well-known throughout the trade in the United Kingdom, but also that HOLLAENDER is viewed as a trade mark, denoting that goods under that mark originate from Hollaender'.

Whatever interpretation one might place on this practice - and Mr Goldsworthy gives his - there is no indication as to when these enquires occurred, and could be a product of confusion with HRL's use of their name.

- 69. Later on in his Declaration, Mr Goldsworthy casts aspersions on the quality of the product produced by HRL. This allegation is expanded further in the Statutory Declaration by Mr Terry Walters. I do not believe they are relevant to the issue of proprietorship. Other statements made by Mr Goldworthy are, in my view, also immaterial. Whatever the facts identified in paragraphs 7, onwards, in his Statement, the conclusions he draws from them are, to say the least, rather wild, and do not show any goodwill under the name HOLLAENDER on behalf of the opponents, before the March 1993.
- 70. More pertinent is Exhibit JG1 to Mr Goldsworthy's Declaration, where he refers to an earlier declaration dated 19th May 1995. He states:

'I believe most traders in this field in the United Kingdom knew that the Goods sold under the mark HOLLAENDER RAINER were in fact goods produced by The Hollaender Manufacturing Company under the mark HOLLAENDER'.

Mr Goldworthy was an employee of HRL as Sales Manger for four years from 1st April 1986, and this statement cannot be dismissed lightly. However, there is simply no evidence to support it - and much to the contrary. Mr Goldsworthy says that he 'believes', without giving any reason for why he does so. Further, as a Director of the present distributor of HMC's goods, Mr Goldsworthy cannot be regarded an independent source of evidence in this respect.

71. Mr Clover states, in Declaration dated 16th October 1997 (paragraph 8) that evidence filed by the opponents:

'... demonstrates that although there were some negotiations with possible distributors in the UK prior to my launch of the HOLLAENDER RAINER range of goods, no actual sales took place, nor has there been any use of the mark HOLLAENDER by The Hollaender Manufacturing Company. Furthermore because the extensive, continuous and increasing use of the mark HOLLAENDER RAINER in the UK since 1985 in relation to the goods of application number 1514305 and other goods was by my Company only and there is no evidence that The Hollaender Manufacturing Company acquired any reputation in the mark HOLLAENDER during my association with them or subsequently, the reputation in the mark HOLLAENDER RAINER lies with my Company exclusively and in my view confusion would arise if The Hollaender Manufacturing Company were to use the mark HOLLAENDER in the UK on the same or similar goods'.

I agree. There is nothing to suggested that the goodwill in the mark accrued to the opponents, in practice, or 'mapped' to them by virtue of the agreement. I believe that the position of the opponents is untenable, not only following from my review of the evidence as submitted, but by the lack of any material presented by them contradicting it.

72. At the Hearing Mr Birss stated:

"... the HOLLAENDER RAINER use during the time of the agreement did not break the link to the United States. That is important and, in fact, if you think about it, it is really not surprising at all. In fact, if you think about it even more, there was no reason, until the parties stopped being buddies, until the "they trusted me" evidence from Mr Clover stopped being right, in about 1992-93, there was no reason why Mr. Clover should have concealed any connection with Hollaender. Hollaender were a manufacturer in the USA. ..there is no reason why Hollaender Rainer should have even sought to break the link. But even if Mr Clover was trying to break that link, the evidence is that he singularly failed to do so. It would have been a breach of the trust anyway but it is all irrelevant because there is no evidence that he succeeded in breaking the link. The evidence is that he did not succeed'.

Yet there is no material supporting Mr Birss's contention. There is the following letter, dated 8th Mrach 1985, which appears in Mr Clover's (Exhibit RC04) and in the opponent's (Exhibit LSR9) evidence. The opponents say (Mr Rix, main declaration, paragraph 13) that Mr Clover did not wish to show the 'final distributorship agreement' to prospective customers, as it contained confidential business information. Therefore Mr Clover was provided with the letter to show to suitable customers. It states:

'It is our pleasure to confirm your appointment as our master stocking distributor for the United Kingdom and the Middle Eastern countries.

We authorize you to negotiate business on our products and give you the authority to appoint sub-distributors to stock our products as you feel is necessary'.

This letter does provide the sort of link Mr Birss alleged existed in the years up to 1993. However, under cross examination, Mr Clover denied he asked for it, and that he ever used it. Certainly when one considers the 'newness' of HMC to the UK market in 1984, it would be a puzzle why use of this document would gain him anything, particularly in the light of the promotional material Mr Clover' company subsequently produced, examples of which are

exhibited in these proceedings.

- 73. In view of the above, I think I can come to no other conclusion then to allow the application to proceed to registration. In my view the opponents made a tentative entry into the UK market in 1984; the use of their name made a 'mark in the sand' which, as I believe I have shown, was not confirmed by subsequent use. The goodwill in the business accrued over the years to HRL, wiping out any claim to proprietorship by HMC, and there is no user under s. 11 which can lead to confusion of the public as prohibited by that section. This ground fails.
- 74. The opponents say, in their Statement of Grounds, that adoption and use of the Mark applied for by the applicants is not *bona fide*, and the claim to ownership is false thus I should refuse the application under the provisions of Section 17(1). Following my decision above, this ground must also fail, as I have determine the applicants to have a better claim to their mark HOLLAENDER RAINER than the opponents to the name HOLLAENDER in the UK.
- 75. Finally, there remains the issue of the Registrar's discretion. The opponents contend that the applicants' conduct, coupled with the nature of the mark applied for and its use require an exercise of the Registrar's discretion under s. 18 of the Act. The latter section regulates the process of opposition under the 1938 Act, while s. 17(2) is concerned with the Registrar's discretion. This provision states:
 - '(2) Subject to the provisions of this Act, the Registrar may refuse the application, or may accept it absolutely or subject to such amendments, modifications, conditions or limitations, if any, as he may think right'.
- 76. At the Hearing, Mr Briss raised the issue of the origin of the name HOLLAENDER RAINER. He presented to Mr Clover, under cross-examination, a number of explanations that emerged from his evidence:
 - (1) Exhibit RC1A, Declaration dated 8th January 1997, paragraph 2:

'In 1984, in line with my Company's expansion into specialist handrailing, it was thought that a new company image would be appropriate. After considering several alternatives, I decided that the name HOLLAENDER RAINER ... ran together well and was sufficiently different from previous company names and trade marks to distinguish our up-market range. To the best of my knowledge and belief, when Mark Rainer (Structural) Limited began trading as HOLLAENDER RAINER no other party had made any use of the mark HOLLAENDER or HOLLAENDER RAINER in the UK and the Mark was free for use in the United Kingdom. Use of the Mark in the UK began late 1984 and I had a new brochure designed accordingly'.

(2) Declaration dated 8th January 1997, paragraph 2:

'In 1985, in line with my Company's expansion into specialist handrailing, it was thought that a new company image would be appropriate. On a trip to Jordan in 1984 I came across the name Hollaender used in relation to handrailing and after some consideration decided that the name HOLLAENDER RAINER ... ran together well. As far as I was aware, when Mark Rainer (Structural) Limited began trading as HOLLAENDER RAINER no other party had made any use of the mark HOLLAENDER in the UK and so the Mark was free for use in the United Kingdom. Use of the Mark in the UK began late 1984/85 and I had a new brochure designed accordingly'.

(3) Letter from the applicants' solicitors, dated 5th March 1993, Exhibit LSR18:

'In 1985 Mr. Clover was looking to develop a new image for Mark Rainer (Structural) Limited in order that it could move away from its main core business of the supply of industrial handrailing systems to higher quality/ specialist handrailing systems. When he saw the name Hollaender he felt that it actually had a nice "ring" to it when placed before, the word Rainer. This was quite simply how the name Hollaender Rainer as a marketing image/trade name was born. When Mr. Clover was looking for a source for products for this new market he went to see Hollaender Manufacturing Company Inc. in Cincinnati with a view to him selling the products of Hollaender Manufacturing Company Inc'.

(4) In his Declaration dated 16th October 1997, paragraph 2, Mr Clover states:

'I say that my Company was the first company to sell Hollaender Manufacturing Company's products in the UK. I say that my Company was the first company to use HOLLAENDER RAINER as a trade mark in the UK. As a matter of courtesy we told Hollaender Manufacturing Company about our use of the mark HOLLAENDER RAINER. I say that the name Hollaender Rainer was independently adopted by me in 1984'.

77. Mr Birss took exception to the word 'independently' in this last extract, which Mr Clover explained as meaning separate from any direct contact with the opponents (as opposed to coincidently inventing the same name). He saw it before he came into personal contact with them in 1984/85, and decided to use it after considering 'several alternatives'. Mr Birss pointed out, *inter alia* the omission of 'Jordan' from the later Declaration (point 1 above), whilst being mentioned in the earlier Declaration (point 2), and the change of date from 1985 to 1984. I must admit that I find it incredible that Mr Clover had fastened on the name HOLLAENDER as part of the 'new image' for his company, only then to discover that HMC, coincidently, had entered the UK market and were looking for a distributor. In his main declaration Mr Rix comments:

'It is suggested that Mr Clover was not aware of any use of my Company's HOLLAENDER trade mark in the United Kingdom at the time, in 1985, when Mr Clover claims to have coined the trading name. It is implied that Mr Clover coined the name Hollaender Rainer and then visited my Company in the United States of America with a view to Rainer selling my Company's products in the United Kingdom.

I find these claims outrageous. At least as early as December 1984 Mr Clover had had initial discussions with Messrs Payne and Bell with a view to Rainer becoming master stocking distributor of my Company's HOLLAENDER products and had been provided with samples of the HOLLAENDER products and copies of my Company's US sales literature featuring the HOLLAENDER mark. Accordingly, Mr Clover cannot have been unaware of my Company's mark HOLLAENDER in 1985, when he claims to have first coined the name "Hollaender Rainer", nor can Mr Clover have thought up the name "Hollaender Rainer" in 1985 and then decided to visit my company with a view to Rainer selling my Company's products'.

- 78. I stated previously that I have found Mr Clover's statements do not always sit comfortably with each other, and I believe this is an example. Ms Reid, at the Hearing stated:
 - "... you can take anybody's name. If they do not have any reputation in it they cannot prevent you by passing off, and if it is not registered as a trade mark, and if it is otherwise registrable you can use it. You do not have to add anything on the end, but you can still use it, because of course these are territorial rights."

And Mr Clover was of the same view (see point 2, paragraph 76). However, I note that the Registrar has exercised discretion in refusing marks in cases where a mark has been widely used in other jurisdictions, was intended for use here and the applicants' conduct was an issue (e.g. *Gaines Animal Foods Limited's Application* [1958] 12 RPC 312). And also where a mark was applied for closely resembled a mark in earlier use in the United States, for the same goods and, again, the conduct of the applicants was an issue (see *Vitamins* [1956] RPC 1 and *Brown Shoe* [1959] RPC 29), so the law is not quite as Ms Reid implied. However, those cases were concerned with unused marks, and are not relevant to this case.

- 79. In this matter, my finding in relation to the goodwill under the mark determines its proprietor. I therefore see no reason to exercise the Registrar's discretion, despite the less than candid nature of some of Mr Clover's statements about the circumstances surrounding his choice of the mark in 1984 and 1985.
- 80. The applicants have won, and I order the opponents them to pay them £700. This takes into account the payment of costs in the parallel proceedings, which were heard together with these, and in which the applicants, here, also succeeded. The sum is to be paid within one month the expiry of the appeal period or within one month of the final determination of this case if any appeal against this decision is unsuccessful.

Dated this 27th day of September 2001

Dr W J Trott Principal Hearing Officer For the Registrar the Comptroller-General