

Freedom of Information Act 2000 (FOIA)

Decision notice

Date: 5 August 2024

Public Authority: Council of Goldsmiths, University of London

Address: New Cross
London
SE14 6NW

Request:

The complainant requested the following information from Goldsmiths, University of London ("the University") on 10 May 2024:

"I am seeking information about the purchase and ongoing costs of the SEAtS attendance software. Under the Freedom of Information Act, please could you provide me with the following information:

- The cost of Goldsmiths' initial purchase of the SEAtS software, app, and other hardware or software necessary to its function
- Costs incurred during its implementation, such as training staff and configuring the system
- The annual cost of its subscription and upkeep as per Goldsmiths' contract with SEAtS
- The Terms and Conditions in Goldsmiths' contract with SEAtS which relates to what data can be collected, used, and passed on to third-parties and why

Please confirm receipt of this request. If you decide to withhold information please provide guidance on how I can adjust my request to make it successful."

Commissioner's Decision:

A public authority will breach section 10 of FOIA if it fails to respond to a request within 20 working days. Based on evidence available to the Commissioner, by the date of this notice the public authority has not issued a substantive response to this request. Therefore the Commissioner finds a breach of section 10.

Steps:

The public authority must provide a substantive response to the request in accordance with its obligations under FOIA.

The public authority must take this step within 30 calendar days of the date of this decision notice. Failure to comply may result in the Commissioner making written certification of this fact to the High Court pursuant to section 54 of FOIA and may be dealt with as a contempt of court.

Right of Appeal:

Either party has the right to appeal against this decision notice to the First-tier Tribunal (Information Rights). Information about the appeals process may be obtained from:

First-tier Tribunal (Information Rights)
GRC & GRP Tribunals,
PO Box 9300,
LEICESTER,
LE1 8DJ

Tel: 0203 936 8963

Fax: 0870 739 5836

Email: grc@justice.gov.uk

Website: www.justice.gov.uk/tribunals/general-regulatory-chamber

Any Notice of Appeal should be served on the Tribunal within 28 (calendar) days of the date on which this decision notice is sent.

**Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF**