



**FIRST-TIER TRIBUNAL
PROPERTY CHAMBER
(RESIDENTIAL PROPERTY)**

Case Reference	: CHI/45UC/LDC/2020/0059
Property	: Cavendish House, Lennox Street, Bognor Regis, West Sussex, PO21 1XR
Applicant	: Franco Morelli, Christina Casey, Nathalie Morelli
Representative	: PS & B Estate Management
Respondent	: -
Representative	:
Type of Application	: To dispense with the requirement to consult lessees about major works
Tribunal Member(s)	: D Banfield FRICS Regional Surveyor
Date of Decision	: Made on the papers without a hearing (rule 6A of the Tribunal Procedure Rules 2013 as amended by The Tribunal Procedure (Coronavirus) Amendment Rules 2020 SI 2020 No 406 L11 on 1 October 2020

The Tribunal grants dispensation for the fitting of a new A3 compliant lift control system as detailed in the quotation dated 23 August 2020 from Temple Lifts Ltd.

In granting dispensation, the Tribunal makes no determination as to whether any service charge costs are reasonable or payable.

The Applicant is required to send copies of this determination to the Lessees of the flats concerned.

Background

1. The Applicant seeks dispensation under Section 20ZA of the Landlord and Tenant Act 1985 from the consultation requirements imposed on the landlord by Section 20 of the 1985 Act.
2. The Applicant explains that the major works relate to the sole lift in the block and that elderly and/ or disabled residents are known to live on upper floors. The works have not yet been undertaken. The Applicant states that one quote has been obtained and another one is to be sought. A quote is provided in respect of the fitting of a compliant lift controller and various related works.
3. The Applicant states that the matter is urgent and asks the Tribunal to deal with it accordingly, given that the lift is the sole one serving the block.
4. The Tribunal made Directions on 23 August 2020 indicating that the Tribunal was satisfied that the matter is urgent, it is not practicable for there to be a hearing and it is in the interests of justice to make a decision disposing of the proceedings without a hearing (rule 6A of the Tribunal Procedure Rules 2013 as amended by The Tribunal Procedure (Coronavirus) Amendment Rules 2020 SI 2020 No 406 L11).
5. The Tribunal required the Applicant to send a copy of the Directions to the parties notified as Respondents together with a form for the Respondents to indicate whether they agreed with or objected to the application and if they objected to send their reasons to the Applicant.
6. It was indicated that if the application was agreed to or no response was received the lessees would be removed as Respondents.
7. Responses have been received on behalf of 13 flats. No objections have been received and as such the Lessees have been removed as Respondents in accordance with the above paragraph.
8. The only issue for the Tribunal is whether it is reasonable to dispense with any statutory consultation requirements. This decision does not concern the issue of whether any service charge costs will be reasonable or payable.

The Law

9. The relevant section of the Act reads as follows:
 - i. S.20 ZA Consultation requirements:
 - ii. Where an application is made to a Leasehold Valuation Tribunal for a determination to dispense with all or any of the consultation requirements in relation to any qualifying works or qualifying long-term agreement, the

Tribunal may make the determination if satisfied that it is reasonable to dispense with the requirements.

10. The matter was examined in some detail by the Supreme Court in the case of *Daejan Investments Ltd v Benson*. In summary the Supreme Court noted the following
 - i. The main question for the Tribunal when considering how to exercise its jurisdiction in accordance with section 20ZA is the real prejudice to the tenants flowing from the landlord's breach of the consultation requirements.
 - ii. The financial consequence to the landlord of not granting a dispensation is not a relevant factor. The nature of the landlord is not a relevant factor.
 - iii. Dispensation should not be refused solely because the landlord seriously breached, or departed from, the consultation requirements.
 - iv. The Tribunal has power to grant a dispensation as it thinks fit, provided that any terms are appropriate.
 - v. The Tribunal has power to impose a condition that the landlord pays the tenants' reasonable costs (including surveyor and/or legal fees) incurred in connection with the landlord's application under section 20ZA (1).
 - vi. The legal burden of proof in relation to dispensation applications is on the landlord. The factual burden of identifying some "relevant" prejudice that they would or might have suffered is on the tenants.
 - vii. The court considered that "relevant" prejudice should be given a narrow definition; it means whether non-compliance with the consultation requirements has led the landlord to incur costs in an unreasonable amount or to incur them in the provision of services, or in the carrying out of works, which fell below a reasonable standard, in other words whether the non-compliance has in that sense caused prejudice to the tenant.
 - viii. The more serious and/or deliberate the landlord's failure, the more readily a Tribunal would be likely to accept that the tenants had suffered prejudice.
 - ix. Once the tenants had shown a credible case for prejudice, the Tribunal should look to the landlord to rebut it.

Evidence

11. The situation is explained in paragraph 2 above

Determination

12. S.20 of the Landlord and Tenant Act 1985 requires landlords to consult with lessees in respect of “qualifying works”. In S.20ZA (2) qualifying works are defined as “works on a building”.
13. The works are clearly urgent and should be carried out without delay.
14. Dispensation from the consultation requirements of S.20 of the Act may be given where the Tribunal is satisfied that it is reasonable to dispense with the requirements.
15. No prejudice as referred to in the Daejan case referred to above has been identified and as such **the Tribunal grants dispensation for the fitting of a new A3 compliant lift control system as detailed in the quotation dated 23 August 2020 from Temple Lifts Ltd.**
16. In granting dispensation, the Tribunal makes no determination as to whether any service charge costs are reasonable or payable.
17. The Applicant is required to send copies of this determination to the Lessees of the flats concerned.

D Banfield FRICS

1 October 2020

1. A person wishing to appeal this decision to the Upper Tribunal (Lands Chamber) must seek permission to do so by making written application to RPSouthern@justice.gov.uk. The application must arrive at the Tribunal within 28 days after the Tribunal sends to the person making the application written reasons for the decision.
2. If the person wishing to appeal does not comply with the 28-day time limit, the person shall include with the application for permission to appeal a request for an extension of time and the reason for not complying with the 28-day time limit; the Tribunal will then decide whether to extend time or not to allow the application for permission to appeal to proceed.
3. The application for permission to appeal must identify the decision of the Tribunal to which it relates, state the grounds of appeal and state the result the party making the appeal is seeking.