

FIRST - TIER TRIBUNAL PROPERTY CHAMBER (RESIDENTIAL PROPERTY)

Case Reference

: CHI/21UG/LIS/2015/0024

Property

Flat 6, 36 Park Road, Bexhill, East Sussex

TN39 3HX

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:

Applicant

Alexander Wadham-Corn

(Development Co.) Limited

Representative

Mr Gibson (solicitors agent) on

behalf of SLC Solicitors

Ms. J. Hansford of Bridgeford & Co

Respondent

: Ahmedur Reja Choudhury

Representative

Ms. A. Stroud (Counsel)

Mr Sandhu, solicitor, of Whitmore Law LLP

Type of Application

Section 27A the Landlord & Tenant Act 1985

Tribunal Members

Judge D. R. Whitney

Mr R. Wilkey FRICS

Date and venue of

Hearing

21st September 2015

Bexhill Town Hall

Date of Decision

22nd September 2015

DECISION

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BACKGROUND

- 1. The Applicant is the freeholder of 36 Park Road, Bexhill, East Sussex ("the Property"). The Respondent is the long leasehold owner of Flat 6 at the Property. The Respondent owns his flat subject to the terms of a lease dated 17th July 1972 and made between William Bernard Murray & Doris Joan Murray as landlords and Joyce Olive Calverley as the original tenant. A copy of this lease was before the tribunal at pages 1 to 11 of the hearing bundle.
- 2. The Applicant had issued proceedings in the County Court dated 20th February 2014 for the recovery of various sums it contended were due from the Respondent. The tribunal understands a defence dated 28th July 2014 was filed and by way of an Order of the Telford County Court dated 13th May 2015 the matter was transferred to this tribunal. The Court ordered the tribunal to determine the following matters:
 - Whether the demands have been validly served in accordance with the provisions of the lease and;
 - Whether the sums sought are due and reasonable pursuant to the lease.
- 3. As a result Directions were issued on 10th June 2015 which were subsequently amended by letter dated 23rd July 2015. The years to be assessed were service charges between 25th June 2010 and 24th June 2013. In accordance with those directions a statement of case was served by the Respondent dated 10th August 2015. The Applicants statement of case was dated 15th September 2015. The tribunal understands that the hard copy of this and the bundle was served on the Respondent and filed with the tribunal on Wednesday 16th September 2015. The tribunal records that whilst the statement refers to various documents being attached no such documents were attached either in the copies sent to the tribunal or the Respondent.

THE LAW

4. The relevant section for this application are sections 19 and 27A of the Landlord and Tenant Act 1985 which are annexed hereto marked A.

INSPECTION

- 5. The tribunal inspected the Property immediately prior to the hearing.
- 6. The inspection commenced at 10am in the presence of Mr Gibson, the Applicants legal representative for the hearing and a Mr Bolton from Bridgeford & Co who attended the inspection only.
- 7. The Property is a Victorian end of terrace house which has clearly at some point been converted into 6 flats over three main storeys. The south flank wall

appeared to have been covered with concrete tiles at some point probably in the relatively recent past. The front elevation at the time of inspection was covered with scaffolding which the tribunal was told related to further major works not subject to this application. It was difficult therefore to properly see the front façade.

- 8. The front door led on to an entrance hall which had plainly been recently decorated and carpeted. In the communal hallway was a Fire Alarm system. Mr Bolton showed the tribunal the log book which showed the alarm system extended into the flats themselves.
- 9. Mr Bolton opened the basement and after the tribunal had found torches they entered this area via a very narrow and low passageway into the basement of the Property. Situated within the basement was a gas boiler.
- 10. At this point the Respondent's solicitor and counsel arrived at the Property at about 10.10am closely followed by the Respondent. The tribunal explained the items it had seen.
- 11. The Respondent invited the tribunal to view his flat. Supposedly his tenant was aware that we were attending and the tribunal made its way to the third storey and the Respondents flat. The Respondent could obtain no response from the tenant and so no access was obtained. The Respondent had wished to show his flat did not benefit from any communal gas supply.
- 12. The Respondents solicitor invited the tribunal to hear from another resident in the Property. The tribunal declined explaining that the purpose of the inspection was to simply inspect and all evidence would be heard and dealt with at the hearing.

HEARING

- 13. At the commencement of the hearing counsel for the Respondent looked to make an application to strike out the Applicants case. The application had initially been made by email dated 16th September 2015 with a response from the Applicants solicitors of the same date. The tribunal had declined to deal with the application prior to the hearing hence it being renewed by counsel at the commencement.
- 14. Counsel set out the background of the various directions. She explained that the Applicants statement of case was received nearly a fortnight later than under the directions and the bundle was nearly a week late. She submitted this was a serious breach of the directions order and referred to the "Important Notes on Directions". Counsel relied on rule 8(2) & 9 of the tribunal rules in support of her application. She suggested that the Applicants could have sought an extension but they had not done so and in the circumstances she suggested it would be just to strike out. Counsel suggested the Respondent was prejudiced by not having proper time to consider the statement of case and referred to the fact that attachments referred to therein were not attached.

- 15. Mr Gibson, for the Applicant, objected to the application. He said that the Applicant had experienced difficulties obtaining instructions from their witness but he was not instructed as to why no application for an extension had been made. He accepted there were no attachments and in fact he also did not have the attachments with his bundle. In his opinion the documents were minimal in length and all parties were here and to strike out the claim would be disproportionate.
- 16. At this point the tribunal briefly adjourned to consider this application. After a short adjournment the tribunal advised the parties that it was not minded to grant the application for the reasons set out below and the hearing continued.
- 17. The Respondent confirmed which matters it agreed and accepted were reasonable in amount in respect of the property expenditure schedules found at pages 89 to 93 inclusive of the bundle. Copies of these schedules are attached marked B. The Items accepted are marked with a tick and highlighted orange.
- 18. At this point the Applicant's representative indicated that matters relating to the provision of gas and boiler costs were not being pursued. These items have been crossed out in blue highlighter on the schedules attached marked B.
- 19. The tribunal invited the parties then to deal with each head of expenditure in turn having regard to the lease terms under which it was being claimed and then any evidence as to the amount and the reasonableness of the same.

Cleaning

- 20. The Applicant seeks to recover certain costs for cleaning the communal parts. Mr Gibson referred to clause 4(a)(iii) of the lease which provides for the Applicant to keep in good tenantable repair and condition the entrance hall and common areas. Under the Fourth Schedule to the lease the Respondent is liable to pay 1/6th of this sum. He went on to rely upon the statement of Ms Hansford at pages 95 to 97 inclusive and in particular paragraph 7. This referred to invoices which were not attached. Mr Gibson did refer to the property expenditure schedules (attached marked B) and said these showed the monthly amounts claimed, which he understood were for fortnightly hoovering and dusting, with a cost per visit of less than £10 and the Respondents share was therefore less than £2 per visit.
- 21. Ms Stroud referred to page 87 of the bundle and paragraph 11 of the Respondents statement of case. The Respondent alleges that no cleaning had taken place and other occupiers agree although no further evidence was adduced. Counsel suggested typically one would expect some sort of monitoring sheet to be produced demonstrating the visits or actual invoices at least. Here there was no evidence save for a charge being made.

Management and accountancy fees

22. Mr Gibson relied upon the provisos to the Fourth Schedule as allowing him to recover the management charges under the lease. These were:

"PROVISOS:

(1) In computing the amount recoverable an addition of five per cent shall be added to the actual costs and expenses specified above for administration expenses

(2) When any repairs redecorations or renewals are carried out by the Landlords they shall be entitled to charge their normal and reasonable charges (including profit) in respect of any such work"

- 23. It was submitted that a flat fee of roughly £150 per flat per annum inclusive of VAT was charged. Mr Gibson submitted that it was considered good practice now to charge a flat fee rather than a percentage to avoid conflicts. He suggested if you read both parts of the proviso together the second part allows recovery of the actual cost of the management fee. He confirmed there was a written management agreement with the Applicant for their portfolio but he was instructed this was not disclosed due to Data Protection issues. No invoices for the charges were within the bundle.
- 24. For the Respondent it was submitted that in all years claimed the management charges were far in excess of 5% of the charges. By way of example Ms Stroud referred to the Statement for the year ending 24 June 2010 at page 76 of the bundle. She suggested if you stripped out accountancy fees then the management charge if all other sums were properly payable by the Respondent his share of the management fee would be about £15.
- 25. Counsel did not accept the second part of the proviso applied. It was her submission that 5% in total, inclusive of VAT was payable. She submitted that both the Applicant and the Respondent were bound by the lease terms despite what any code of practice for service charges may say until either the parties agreed a variation or a variation was ordered.
- 26. Further counsel for the Respondent submitted in respect of the accountants fees charged these are not allowed anywhere in the lease as a separate charge. This cost should be included within the 5% fee allowed for in the proviso to the lease if at all.
- 27. In respect of the accountants fee Mr Gibson submitted that the second limb of the proviso allowed the Applicant to charge this as a separate amount although no invoices were within the bundle.

Insurance claim excess

- 28. Mr Gibson suggested that this was a claim for the hire of a dehumidifier placed in the communal entrance hall. Neither he nor Ms Hansford could say for how long it was present or exactly where it was located. It was charged to the service charge as the amount was less than the insurance excess. Mr Gibson submitted it was part of the Applicants general repairing obligation and therefore recoverable.
- 29. For the Respondent it was suggested that the respondent thought it may have been situated in an individual flat. He challenged the amount and the

recoverability and suggested there was no evidence to show that this was a service charge expense or that the sum was below the excess.

Damp proof works

- 30.Mr Gibson relied upon clause 4(a)(i) of the lease which required the Applicant to keep the main structure in good repair. He also referred to the Fourth Schedule which set out the correct proportion payable by the Respondent being 1/6th. Mr Gibson accepted there were no Section 20 Consultation notices within the bundle. He conceded that there were no consultation notices within the bundle for any works undertaken.
- 31. Ms Stroud for the Respondent referred to the Respondents defence to these proceedings at page 20 of the bundle and to paragraph 16 of the Respondents statement of case at page 88 where in each he challenges and raises the validity of statutory notices. Ms Stroud submitted the Applicant knew or ought to have known this was at issue.
- 32. Counsel for the Respondent submitted that the Respondent could not in fact recall any notices for these works. Further she submitted that they may not be recoverable as costs relating to the main structure given the entries in the property expenditure schedules (see attachment B) refer to specific flat numbers. Without further details the Respondent suggested these may relate to works within individual flats only and not therefore costs properly recoverable as a service charge.
- 33. Mr Gibson submitted that he was instructed that copies of all notices had been disclosed with the letter before action. He suggested that the tribunal should look at the works as a whole and Ms Hansford suggested these were damp proof works which were needed to keep the structure as a whole in good repair although works were undertaken in particular flats including making good.

Fire alarm installation

- 34. The Applicant contends that all sums claimed are for the original installation but this was paid by instalments. Reference to repairs is therefore an error. The Applicants managing agent has charged a fee for supervising such works of 12% of the costs. No copy invoices were within the bundle.
- 35. At this point the tribunal offered to the Applicant a short adjournment for Mr Gibson to take instructions on the lack of documents available within the bundle, including those not attached to the witness statement filed and served the week before the hearing.
- 36. Mr Gibson accepted the adjournment.
- 37. At the end of the 10 minutes offered Mr Gibson returned and confirmed he was instructed to proceed with the documents within the bundle. He indicated he was instructed that those instructing him did not believe that statutory notices and compliance was at issue.

38. For the Respondents they again submitted that there was no evidence of the costs or what they were for.

Damp proofing to south flank wall

39. The Applicants managing agent was not sure what this related to beyond that works had been undertaken.

Chimney repairs

- 40. Mr Gibson contended that under clause 4(a)(i) of the lease this was a recoverable cost.
- 41. Ms Hansford indicated she thought this cost was for re-pointing the chimney. On being questioned by the tribunal she indicated she was the general manager of the managing agent Bridgeford & Co. She was not the day to day manager for this site and the manger for the relevant period no longer worked for the managing agent.
- 42. For the Respondent again they challenged the lack of evidence.

Damp proofing additional works and professional fees

- 43. The professional fees were the same as the fire alarm works (i.e. 12% of the cost). Ms Hansford was not sure why there was reference to particular flat numbers next to these items. She believed they were just part of the works. Her company had to oversee the works and would have visited site at the beginning, middle and conclusion of the works and a fee was properly payable. Again no invoices or other documents to explain were contained within the hearing bundle.
- 44. For the Respondent it was contended that the professional fees were a management fee by the back door. The Respondents counsel contended that if the 5% limit was unduly onerous for the freeholder they should have applied to vary the lease. In her submission they cannot charge more than the lease allows.
- 45. She contended that there was no evidence of any site visits. Therefore these costs must simply be normal management. As to the works themselves the property expenditure schedule referred to individual flats and we had no documents evidencing or explaining what works were undertaken. There is a re-inspection fee by the builders who undertook the works but no explanation as to what this is for.

Demands

46. Mr Gibson for the Applicant conceded no demands were within the hearing bundle.

Administration charges

- 47. Mr Gibson indicated with these he was in the tribunal's hands. He relied upon the forfeiture clause within the lease which allowed recovery of costs.
- 48. Counsel for the Respondent contended beyond the forfeiture clause there was no provision for recovery of additional administration charges beyond those referred to within the proviso to the lease.
- 49. In closing Mr Gibson suggested the two parts of the proviso must be read together allowing an amount beyond 5% and that charging a flat fee was in line with the RICS service charge code.
- 50. Ms Stroud contended that no real evidence of any of the sums had been put forward and it was only at the hearing that the Applicant had conceded their right to recover gas and boiler costs. It was her submission that the two parts of the proviso were separate and should have their normal meaning applied to them. As a result the Applicant was entitled to 5% maximum for management costs etc. and this included the accountancy fees. Simply because the code recommends something does not overturn the lease. She would suggest the Respondent does not know where he stands as he has not received statutory notices and the like causing him difficulty.

DETERMINATION

- 51. The tribunal finds that no valid demands have been issued for any of the sums claimed whether service charges or administration charges and therefore none of the sums claimed in the county court proceedings are due and payable.
- 52. The tribunal makes such a determination on the basis that no evidence of any demands was available to it within the hearing bundle. The tribunal finds the Applicant knew or ought to have known this was at issue for various reasons including but not limited to:
 - The Respondents defence to the county court claim at page 20 of the bundle, paragraph 5 puts the Applicant to strict proof.
 - The order of the county court dated 1 May 2015 transferring the matter to the tribunal (page 27 of the bundle) specifically highlights an issue to be determined being the validity of the demands.
 - The Respondents statement of case at pages 85-94 of the bundle
- 53. It was an explicit term of the transfer that this point needed to be determined and no evidence of any demands was before the tribunal.
- 54. As to the reasonableness of any sums claimed the tribunal notes that the Respondent has accepted certain matters (there were set out in its statement of case) and are marked on the property expenditure. At the hearing the Respondent also conceded certain matters. For the avoidance of doubt the

tribunal confirms that those sums admitted by the Respondent are reasonable and if they are capable of being properly demanded would be payable. Further the tribunal determines that none of the payments conceded by the Applicant relating to gas and boiler matters are reasonable or payable.

55. The tribunal makes clear whilst it had the statement of Ms Hansford it did not find this helpful. Whilst it referred to attachments none were attached in any persons bundle, including we were told the advocate appearing for the Applicant. The tribunal reminds itself that it is, in this case, for the Applicant to satisfy the tribunal on a balance of probabilities as to its right to recover the sums claimed and the reasonableness of the same and it is therefore for the Applicant to adduce evidence supporting its claim.

Management fees, accountancy fees and professional fees

- 56. The tribunal determines that in accordance with the lease all management fees and accountancy fees and the like fall within (1) of the proviso to the Fourth Schedule.
- 57. The tribunal prefers the Respondents argument as to interpretation. Whilst the tribunal accepts that under the RICS code a flat fee is considered a better method of charging this does not override the lease. The lease provides that the Applicant can recover 5% of the costs "for administration expenses" and in this tribunal's determination on the proper construction of this particular lease that would include management fees and accountancy fees including any VAT on the same.
- 58. Further these items were plainly in dispute (as set out in the Respondents statement of case) and we would have expected to see evidence supporting all such charges including invoices and contracts as appropriate. We do not accept that the management contract could not be disclosed due to "Data Protection" issues. No evidence supporting the sums was available.
- 59. As to the professional fees again we find these are not reasonable or payable save within the 5% cap set out in paragraph (1) of the proviso. We do not accept that paragraph (2) of the proviso covers these. Paragraph (2) is in this tribunal's determination to allow the Applicant company itself to undertake works and then recover the costs including any usual profit element.
- 60. The tribunal was told the amount was 12% of the cost of works. No invoices or contracts were produced. Limited information was given at the hearing by Ms Hansford although there were no records and she gave general information as to what typically the managing agent would do. This tribunal was not satisfied on the evidence that any sum was reasonable and recoverable.

Insurance claim

61. The tribunal was satisfied that the excess may be recoverable under the lease if the dehumidifier was hired for the purposes of repairing communal areas.

However there was no direct evidence as to where the dehumidifier was located. Again Ms Hansford gave general evidence as to her belief but she was not the property manager at the relevant time and her statement gave little information. No invoices were provided or specifics of the use, length of operation or the like which we would have expected. For all such reasons we determined that the sum was not reasonable.

Damp proof works

- 62. The tribunal was satisfied that under the lease in principle damp proof works were an item of repair and therefore recoverable as a service charge expense. However we determine that no sums are due.
- 63. We determine this on the basis that no evidence was before us as to the scope of the works or the actual costs. Such works would have required a section 20 consultation. No notices were within the bundle as conceded by Mr Gibson. Whilst again it was suggested that the Applicant was not aware this was an issue the transfer from the county court flagged this as did paragraph 16 of the Respondents statement of case at page 88 of the bundle. The tribunal had no evidence to assess these works or what was involved and the Applicants statement was entirely silent.
- 64. For all of these reasons it was not reasonable to allow any sum.

Cleaning

- 65. The tribunal is satisfied that clause 4(a)(iii) allows recovery of the cost of cleaning the communal areas as a service charge item.
- 66. Whilst the amounts claimed are relatively small the item was challenged specifically by the Respondent. He alleges no cleaning took place.
- 67. For the Applicant Ms Hansford refers to invoices but none are attached. Her statement refers to cleaning on "a regular monthly basis" whereas the tribunal was told on behalf of the Applicants that in fact it was fortnightly.
- 68. Again there was no evidence to substantiate the costs. Whilst the building on inspection was clean and tidy it had recently been re-carpeted and decorated as part of the ongoing major works and so did not assist the tribunal with regards to past cleaning.
- 69. The tribunal finds the costs are not reasonable and nothing is allowed.

Fire alarm

- 70. Again the tribunal is satisfied that the lease allows recovery of these costs under the lease.
- 71. No invoices were produced. Supposedly all costs related to the installation and not repairs. The costs was spread over time. The tribunal was concerned over the entries. In particular the fact on the 2nd October 2011 the sum of £1413 was charged twice, once as 30% deposit and the second time as 1st Interim cost. Ms Hansford's statement gave little explanation.
- 72. The tribunal was not satisfied that the cost had been demonstrated and therefore declines to allow any sum as being reasonable.

Chimney works

- 73. Again in principle this is a recoverable expense under the terms of the lease. However there is no evidence at all of the cost within the witness statement or bundle.
- 74. As a result the tribunal is not satisfied that the sum claimed is reasonable.

Administration costs

- 75. For the avoidance of doubt the tribunal does not and cannot determine what interest is payable and this is a matter for the court.
- 76. The tribunal was sent a statement of costs by the Applicant. Part of this included the costs as set out in paragraph 3 of the prayer to the claim form at page 18 of the bundle in the sum of £714. It also included further costs incurred by the Applicant.
- 77. The tribunal has found no demands have been sent. It may be said the claim form is a demand although we would state that this does not comply with the statutory requirements of attaching appropriate statement of rights and obligations.
- 78. This tribunal determines that all such amounts are in effect county court costs and should be within the remit of that forum. If subsequently the Applicant issues some form of claim for these as an administration charge then a different tribunal may determine these.
- 79. We would invite the county court to take account of the woeful presentation of the Applicants case. Despite the county court order transferring the matter referring to certain issues to be determined no evidence was adduced. Generally no relevant evidence was adduced. Tribunals expect to have sight of supporting invoices together with the relevant demands and statutory notices when relevant. None were present here save for a print out from the managing agents system.

- 80. A significant and substantial concession was not made until the very day of the hearing and on every other contested matter this tribunal has found against the Applicant. Their evidence was filed at the eleventh hour and attachments were not attached and no explanation was given. The tribunal afforded the Applicants advocate an adjournment to seek instructions and he was still instructed to proceed with the case on the basis of the information available to the tribunal. We would invite the county court (and any subsequent tribunal looking at any relevant administration charges) to have regard to this.
- 81. In summary the tribunal finds that no sums have been validly demanded and save for the sums admitted by the Respondent none of the disputed amounts are reasonable and payable. The tribunal leaves the question of interest and costs to the county court.

Judge D. R. Whitney

Appeals

- 1. A person wishing to appeal this decision to the Upper Tribunal (Lands Chamber) must seek permission to do so by making written application to the First-tier Tribunal at the Regional office which has been dealing with the case.
- 2. The application must arrive at the Tribunal within 28 days after the Tribunal sends to the person making the application written reasons for the decision.
- 3. If the person wishing to appeal does not comply with the 28-day time limit, the person shall include with the application for permission to appeal a request for an extension of time and the reason for not complying with the 28-day time limit; the Tribunal will then decide whether to extend time or not to allow the application for permission to appeal to proceed.
- 4. The application for permission to appeal must identify the decision of the Tribunal to which it relates, state the grounds of appeal, and state the result the party making the application is seeking.

Property Expenditure PARK 36 36 Park Road

Date: 13 JUN 2013 11:37:34

Page 1

-	Reference	Date	Narrative	Supplier	Nett	Vat	Code	Total
edule:	Service Charg	e Expenditure						
Cate	gory: Cleanin	g Cleaning	· · ·					
	201,447	1 Jul 2010	July cleaning services	AD CLEAN	£18.50dr	€0.00	N	£18.50dr
	206,237	1 Aug 2010	Communal Cleaning	AD CLEAN	£18.50dr	00.02	N	£18.50dr
11	210,138	1 Sep 2010	Monthly clean Sept 10	AD CLEAN	£18.50dr	20.00	N	£18.50dr
1 m	214,002	1 Oct 2010	Cleaning October 10	AD CLEAN	£18.50dr	20.00	N	£18.50dr
Me	217,444	1 Nov 2010	Cleaning Nov 10	AD CLEAN	£18.50dr	20.00	N	£18.50dr
2	224,382	1 Dec 2010	Cleaning December 10	AD CLEAN	£18.50dr	20.00	N	£18.50dr
	226,463	1 Jan 2011	Cleaning January	AD CLEAN	£18.50dr	20.00	N	£18.50dr
	229,402	1 Feb 2011	Fortnightly clean Feb 11	AD CLEAN	£18.50dr	20.00	N	£18.50dr
	234,961	1 Mar 2011	Cleaning March 11	AD CLEAN	£18.50dr	00,03	N	£18.50dr
	252,409	1 Apr 2011	Monthly Cleaning	AD CLEAN	£18.50dr	. £0.00	N	£18.50dr
	242,832	1 May 2011	Communal cleaning May 2011	AD CLEAN	£18.50dr	20.00	N	£18.50dr
	252,408	1 Jun 2011	Monthly Cleaning	AD CLEAN	£18.50dr	20.00	N	£18.50dr
			Total for Category		£222.00dr	20.00		£222.00dr
Cate	gory: Gas	Gas						
Cate	210,535	7 Sep 2010	Gas charges 02/02/10-19/07/10	BGAS	£497.46dr	20.00	N	9497.46dr
	216,757	30 Oct 2010	Gas charges 20/07/10-30/10/10	BGAS	£119.59dr	20.00	N	£119,59dr
	229,569	27 Jan 2011	Gas charges Oct 10 - Jan 11	BGAS	£304.33dr	20:00	N	£304.33dr
	242,890	30 Apr 2011	Gas bill 547	XBRITISH	£372.21dr	20.00	N	
			Total for Category		f. 222-223			1
Cate	gory: Major W	ork Major W	orks					
	200,873	30 Jun 2010	Prof fees 1st interim dampproofing	BRIDGEFO	£304.56dr	20.00	N	£304.56dr
			Total for Category		£304.56dr	20.00		
Cate	gory: R & R	Repairs a	and Maintenance					
Cate	gory: R & R 201,688	Repairs a	and Maintenance Disable boiler for summer time		2000000		0	
Cate			Account to the second s	AB FIRE	£92.35dr		N	F
Cate	201,688	29 Jun 2010 23 Jul 2010	Disable boiler for summer time	AB FIRE BLYTHING	£92.35dr £70.50dr	20.00	N	£70.50dr
Cate	201,688 212,960	29 Jun 2010 23 Jul 2010 16 Nov 2010	Disable boiler for summer time Intercom system not working			20.00	N	£70.50dr
Cate	201,688 212,960 222,548	29 Jun 2010 23 Jul 2010 16 Nov 2010	Disable boiler for summer time Intercom system not working Leak from communal tank			20.00	N N	£70.50dr
Cate	201,688 212,960 222,548 227,638	29 Jun 2010 23 Jul 2010 16 Nov 2010 19 Nov 2010	Disable boiler for summer time Intercom system not working Leak from communal tank Re-instate heating for winter use	BLYTHING	£70.50dr	£0.00 £0.00	N N	£70.50dr
Cate	201,688 212,960 222,548 227,638 247,517	29 Jun 2010 23 Jul 2010 16 Nov 2010 19 Nov 2010 10 Mar 2011	Disable boiler for summer time Intercom system not working Leak from communal tank Re-instate healing for winter use Unblock drain	BLYTHING	£70.50dr	£0.00 £0.00	N N	£70.50dr
Cate	201,688 212,960 222,548 227,638 247,517 242,789	29 Jun 2010 23 Jul 2010 16 Nov 2010 19 Nov 2010 10 Mar 2011 15 Apr 2011	Disable boiler for summer time Intercom system not working Leak from communal tank Re-instate healing for winter use Unblock drain Periodic inspection and test	BLYTHING	£70.50dr	£0.00 £0.00	N N N	£70.50dr
Cate	201,688 212,960 222,548 227,638 247,517 242,789 246,625	29 Jun 2010 23 Jul 2010 16 Nov 2010 19 Nov 2010 10 Mar 2011 15 Apr 2011 3 May 2011	Disable boiler for summer time Intercom system not working Leak from communal tank Re-instate heating for winter use Unblock drain Periodic inspection and test to remove interrupter link on gasvalve	BLYTHING	£70.50dr £150.00dr	£0.00 £0.00	N N O N	
,1	201,688 212,960 222,548 227,638 247,517 242,789 246,625	29 Jun 2010 23 Jul 2010 16 Nov 2010 19 Nov 2010 10 Mar 2011 15 Apr 2011 3 May 2011	Disable boiler for summer time Intercom system not working Leak from communal tank Re-instate healing for winter use Unblock drain Periodic inspection and test to remove interrupter link on gasvalve Investigate leaking overflow Total for Category	BLYTHING	£70.50dr £150.00dr £90.00dr	£0.00 £0.00 £0.00	N N O N	£90.00dr
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,1	201,688 212,960 222,548 227,638 247,517 242,789 246,625 250,462	29 Jun 2010 23 Jul 2010 16 Nov 2010 19 Nov 2010 10 Mar 2011 15 Apr 2011 3 May 2011 20 Jun 2011 Managen 6 Jul 2010	Disable boiler for summer time Intercom system not working Leak from communal tank Re-instate healing for winter use Unblock drain Periodic inspection and test to remove interrupter link on gasvalve Investigate leaking overflow Total for Category	BLYTHING	£70.50dr £150.00dr £90.00dr £770.68dr	£0.00 £0.00 £0.00 £0.00	N N N N	£90.00dr
,1	201,688 212,960 222,548 227,638 247,517 242,789 246,625 250,462 gory: ManFee 227,591 231,876	29 Jun 2010 23 Jul 2010 16 Nov 2010 19 Nov 2010 10 Mar 2011 15 Apr 2011 3 May 2011 20 Jun 2011 Managen 6 Jul 2010 6 Oct 2010	Disable boiler for summer time Intercom system not working Leak from communal tank Re-instate heating for winter use Unblock drain Periodic inspection and test to remove interrupter link on gasvalve Investigate leaking overflow Total for Category nent Fee Management fees Jul-Sept 2010 Management fees oct-dec 2010	BLYTHING	£70.50dr £150.00dr £90.00dr £770.68dr £229.13dr £229.13dr	£0.00 £0.00 £0.00 £0.00	N N N N N N N N N N N N N N N N N N N	£90.00dr £770.68dr £229.13dr £229.13dr
,1	201,688 212,960 222,548 227,638 247,517 242,789 246,625 250,462 gory: ManFee	29 Jun 2010 23 Jul 2010 16 Nov 2010 19 Nov 2010 10 Mar 2011 15 Apr 2011 3 May 2011 20 Jun 2011 Managen 6 Jul 2010	Disable boiler for summer time Intercom system not working Leak from communal tank Re-instate heating for winter use Unblock drain Periodic inspection and test to remove interrupter link on gasvalve Investigate leaking overflow Total for Category ment Fee Management fees Jul-Sept 2010	BLYTHING	£70.50dr £150.00dr £90.00dr £770.68dr	£0.00 £0.00 £0.00 £0.00	N N N N N N N N N N N N N N N N N N N	£90.00dr £770.68dr £229.13dr
,1	201,688 212,960 222,548 227,638 247,517 242,789 246,625 250,462 gory: ManFee 227,591 231,876 236,991	29 Jun 2010 23 Jul 2010 16 Nov 2010 19 Nov 2010 10 Mar 2011 15 Apr 2011 3 May 2011 20 Jun 2011 Managen 6 Jul 2010 6 Oct 2010	Disable boiler for summer time Intercom system not working Leak from communal tank Re-instate heating for winter use Unblock drain Periodic inspection and test to remove interrupter link on gasvalve Investigate leaking overflow Total for Category Tent Fee Management fees Jul-Sept 2010 Management fees oct-dec 2010 Management fees Jan-Mar 11	BLYTHING	£70.50dr £150.00dr £90.00dr £770.68dr £229.13dr £229.13dr £234.00dr	£0.00 £0.00 £0.00 £0.00 £0.00 £0.00 £0.00	Z Z Z Z Z Z Z Z Z Z Z Z Z Z Z Z Z Z Z	£90.00dr £770.68dr £229.13dr £229.13dr £234.00dr
,1	201,688 212,960 222,548 227,638 247,517 242,789 246,625 250,462 gory: ManFee 227,591 231,876 236,991	29 Jun 2010 23 Jul 2010 16 Nov 2010 19 Nov 2010 10 Mar 2011 15 Apr 2011 3 May 2011 20 Jun 2011 Managen 6 Jul 2010 6 Oct 2010	Disable boiler for summer time Intercom system not working Leak from communal tank Re-instate heating for winter use Unblock drain Periodic inspection and test to remove interrupter link on gasvalve Investigate leaking overflow Total for Category ment Fee Management fees Jul-Sept 2010 Management fees oct-dec 2010 Management fees Jan-Mar 11 Management fees Apr-June 11	BLYTHING	£70.50dr £150.00dr £90.00dr £770.68dr £229.13dr £229.13dr £234.00dr	£0.00 £0.00 £0.00 £0.00 £0.00 £0.00 £0.00 £0.00	Z Z Z Z Z Z Z Z Z Z Z Z Z Z Z Z Z Z Z	£90.00dr £770.68dr £229.13dr £229.13dr £234.00dr
,1	201,688 212,960 222,548 227,638 247,517 242,789 246,625 250,462 gory: ManFee 227,591 231,876 236,991	29 Jun 2010 23 Jul 2010 16 Nov 2010 19 Nov 2010 10 Mar 2011 15 Apr 2011 3 May 2011 20 Jun 2011 Managen 6 Jul 2010 6 Oct 2010	Intercom system not working Leak from communal tank Re-instate heating for winter use Unblock drain Periodic inspection and test to remove interrupter link on gasvalve Investigate leaking overflow Total for Category ment Fee Management fees Jul-Sept 2010 Management fees Jan-Mar 11 Management fees Apr-June 11 Total-for Category Total for Schedule	BLYTHING	£70.50dr £150.00dr £90.00dr £770.68dr £229.13dr £229.13dr £234.00dr £234.00dr £926:26dr	£0.00 £0.00 £0.00 £0.00 £0.00 £0.00 £0.00 £0.00	N N N N N N N N N N N N N N N N N N N	£90.00dr £770.68dr £229.13dr £229.13dr £234.00dr £234.00dr £926.26dr
,1	201,688 212,960 222,548 227,638 247,517 242,789 246,625 250,462 gory: ManFee 227,591 231,876 236,991	29 Jun 2010 23 Jul 2010 16 Nov 2010 19 Nov 2010 10 Mar 2011 15 Apr 2011 3 May 2011 20 Jun 2011 Managen 6 Jul 2010 6 Oct 2010	Disable boiler for summer time Intercom system not working Leak from communal tank Re-instate heating for winter use Unblock drain Periodic inspection and test to remove interrupter link on gasvalve Investigate leaking overflow Total for Category ment Fee Management fees Jul-Sept 2010 Management fees oct-dec 2010 Management fees Jan-Mar 11 Management fees Apr-June 11 Total-for Category	BLYTHING	£70.50dr £150.00dr £90.00dr £770.68dr £229.13dr £229.13dr £234.00dr £234.00dr	£0.00 £0.00 £0.00 £0.00 £0.00 £0.00 £0.00	N N N N N N N N N N N N N N N N N N N	£90.00dr £770.68dr £229.13dr £229.13dr £234.00dr £234.00dr

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Period: 25 Jun 2011 ==> 24 Jun 2012 Statement: ==> 99999 ExF Reference Date Narrative Supplier Nett Vat Code Total Schedule: Service Charge Expenditure Category: Audit Accountants Fees 325,297 7 Dec 2011 For Y/E 2011 POWER £354.00dr E0.00 N £354.00dr Total for Category £354.00dr €0.00 £354.00dr Category: Cleaning Cleaning 1 Jul 2011 Monthly Cleaning 252,407 AD CLEAN £18.50dr N 00.03 £18.50dr 262,343 1 Aug 2011 Cleaning August 11 AD CLEAN £18.50dr 00.03 £18.50dr 264,053 1 Sep 2011 Cleaning September 11 £18.50dc AD CLEAN £18.50dr £0.00 1 Oct 2011 Communal cleaning 267,442 AD CLEAN £18.50dr 00.03 £18.50dr 1 Nov 2011 Monthly communal clean 275,156 AD CLEAN £18.50dr 20.00 £18.50dr 279,176 1 Dec 2011 Monthly Clean of Communal Areas £18.50dr AD CLEAN £18.50dr 00.02 283,504 1 Jan 2012 cleaning AD CLEAN £19.75dr 20.00 £19.75dr 296,877 1 Feb 2012 Communal aera £19.75dr AD CLEAN £19.75dr 20.00 293.261 1 Mar 2012 Communal clean for March AD CLEAN £19.75dr 00.03 M 919 75dr 299,985 1 Apr 2012 Communal clean for Apr 2012 £19.75dr AD CLEAN £19.75dr 20.00 1 May 2012 Communal for May 2012 303.836 £19.75dr £19.75dr N AD CLEAN £0.00 1 Jun 2012 306,086 For June 2012 AD CLEAN £19.75dr 20.00 £19.75dr Total for Category £229.50dr 00.03 £229.50dr Category: Electric Electricity 25 Oct 2011 electric bill 271,006 RGAS £1,259.20dr £1,259.20dr 20.00 26 Jan 2012 K95 124161 28.02.11-31.12.11 299,790 BGAS £759.69dr £759.69dr 20.00 16 Apr 2012 K95124161 31.12.11-31.03.12 299,935 £213.80dr BGAS £213.80dr 00.03 N 19 Jun 2012 Electric Bill 325,427 **EGAS** £76.99dr E0.00 N £76.99dr Total for Category £2,309,68dr £2,309,68dr 00.03 Category: Float Record of Float use 16 Dec 2011 Landlord Loan for flat 2 MAJOR WORKS 278,640 £3 237 28cr £3 237 28cm 00.03 N 16 Dec 2011 landlord Loan Reversal Ft 2 279.041 £3,237.28dr 20.00 N £3,237.28dr Total for Category 20.00 €0.00 00.03 Category: Gas Gas 336,917 23 Jul 2011 Gas Bill BGAS £137.65dr N 00.03 £137.65dr 286,021 4 Feb 2012 Gas bill £112.95dr £112.95dr £0.00 N **BGAS** 304,926 2 May 2012 Gas meter 547 04.02.12-01.05.12 £251.26dr **BGAS** £251.26dr N 00.03 2501.86dr NBS Total for Category £501.86dr £0.00 Category: H & Safety Health and Safety report 265,794 20 Sep 2011 FHS Risk Assessment 4SITE £308.40dr €0.00 N £308.40dr 277,613 13 Dec 2011 FHS Admin Fee to NOV 2011 BRIDGEFO £60.00dr £0.00 £60.00dr Total for Category £368.40dr £0.00 £368.40dr Category: Ins claim Insurance claim 305,636 23 May 2012:: Hire of a dehumidifier on ins claim BOSWELL £100.00dr 720:00 N £100.00dr Total for Category £100,00dr €0.00 £100.00dr

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	Reference	Date	Narrative	Supplier	Nett	Vat	Code	Total	
C	Category: Major W	Vork Major W	orks						
	267,081	23 Aug 2011	Damp proofing works Flat 3	DWC	£3,460.50dr	£0.00	N	£3,460.50dr	
	275,374	28 Sep 2011	Replace Skirting boards in lounge & Bed	BLACKMAN	£250.00dr	20.00	N	£250.00dr	
Do	288,406	2 Oct 2011	30% Deposit Fire alarm works	CSALAR	£1,413.00dr	£0.00	N	£250.00dr £1,413.00dr	- Pas
1	328,387	2 Oct 2011	1st interim Fire Alarm installation	C S ALAR	£1,413.00dr	20.00	N	£1,413,00dr	/
	280,291	13 Dec 2011	Damp proffing to south flank wall	MORRISSA	£1,495.00dr	20.00	N	£1,495.00dr	
			Total for Category		£8,031.50dr	£0.00		£8,031.50dr	
80	Category: Man Fee	es 2 M/Fees \$	Schedule 2						
. 0	336,919	20 Jun 2012	Management Fees to June 2012	BRIDGEFO	£936.00dr	20.00	N	£936.00dr	
			Total for Category		£936.00dr	20.00		£936.00dr	
C	Category: R & R	Repairs a	and Maintenance						-
	251,534	28 Jun 2011	Investigations to lighting	LEONARD	£65.00dr	£0.00	N	£65.00dr	NI
	271,132	27 Oct 2011	To turn boiler on		U.		0		-5
7	281,349	22 Dec 2011	Reset Heating Times			[1		
5	304,354	26 Apr 2012	Brickwork repairs to chimney in loft	MCGOLDRI	£160.00dr	€0.00	N	£160.00dr	
	304,931	3 May 2012	General Maintenance of Boiler						MRY.
			Total for Category		£498.62dr	20.00		£498.62dr	
			Total for Schedule		£13,329.56dr	€0.00		£13,329.56dr	
					-,				

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==> 24 Jun 2013 Period: 25 Jun 2012 ==> 99999 FXF Statement: Reference Date Narrative Supplier Vat Code Total Nett Schedule: Service Charge Expenditure Asbestos Report Category: Asbestos 16 Aug 2012 Management survey & 1 Sample 08.08.12 4SITE £402.00dr 322.889 £402.00dr E0.00 N Total for Category £402.00dr £0.00 £102.00dr Category: Audit Accountants Fees 341,508 15 Nov 2012 For Y/E 24.06.2012 POWER £354.00dr £0.00 £354.00dr Total for Category £354.00dr 20.00 £354.00dr Cleaning Category: Cleaning 322.836 1 Jul 2012 Communal clean July 2012 AD CLEAN £19.75dr £19.75dr 00.03 N Communal for August 2012 317,102 1 Aug 2012 AD CLEAN N £19.75dr £19.75dr 00.03 Communal clean Sept 2012 323,778 1 Sep 2012 AD CLEAN £19.75dr £0.00 N £19.75dr 1 Oct 2012 Communal for Oct 2012 331,384 AD CLEAN £19.75dr 00.03 N £19.75dr 337,268 1 Nov 2012 Communal for Nov 2012 AD CLEAN £19,75dr 00.03 N £19.75dr 1 Dec 2012 Communal for Dec 2012 343,735 AD CLEAN 60.00 N £19.75dr £19.75dr 346,498 1 Jan 2013 Communal for Jan 2013 AD CLEAN £19.75dr 20.00 N £19.75dr 352,565 1 Feb 2013 Communal for Feb 2013 AD CLEAN £19.75dr 20.00 N £19.75dr 1 Mar 2013 Communal for Mar 2013 360.343 AD CLEAN £19.75dr £0.00 N £19.75dr 366,408 27 Mar 2013 Communal for Apr 2013 AD CLEAN £19.75dr £0.00 N £19.75dr 1 May 2013 Communal for May 2013 372,632 AD CLEAN N £19.75dr £19.75dr 60.03 378.093 1 Jun 2013 Communal for Jun 2013 AD CLEAN £19.75dr 00.03 £19.75dr Total for Category £237.00dr 20.00 £237.00dr Category: Electric Electricity 26 Jun 2012 K95124161 / 31.03.12-30.04.12 352.810 BGAS N £76,99cr £0.00 £76.99cr 352,811 26 Jun 2012 K95124161 / 31.12.11-31.03.12 BGAS £213.80cr £213,80cm £0.00 N 313,658 11 Jul 2012 K95124161 / 06.05.12-30.06.12 BGAS £66 94dr N 566.94dr £0.00 K95124161 / 01.04.12-30.06.12 315.853 11 Jul 2012 BGAS £159.20dr £0.00 N £159.20dr 319,026 9 Aug 2012 K95124161 / 01.07.12-30.07.12 BGAS £116.32dr £116.32dr £0.00 N K95124161 / 01.07.12-31.07.12 BGAS 352.808 9 Aug 2012 £116.32cr £0.00 N £116,32cr 327,889 17 Sep 2012 K95124161 / 31.07.12-31.08.12 BGAS £37.10dr £37.10dr 00.03 N 17 Sep 2012 K95124161 / 31.07.12-31.08.12 BGAS 352,809 £37.10cr 20.00 N £37,10cm K95124161 / 31.12.11-30.09.12 17 Oct 2012 BGAS 352.812 £199.26dr £0.00 N £199.26dr K95124161 - 30.09.12-31.10.12 337,182 6 Nov 2012 BGAS £15.35dr 60.00 N £15.35dr 344,876 6 Dec 2012 K95124161 / 31.10.12-30.11.12 BGAS £15.84dr 00.03 £15.84dr N K95124161 / 30.11.12-31.12.12 7 Jan 2013 BGAS 349 581 £16,12dr £0.00 N £16.12dr 353,102 6 Feb 2013 K95124161 / 31, 12, 12-31, 01, 13 BGAS £17.01dr £0.00 N £17.01dr K95124161 / 31.01.13-28.02.13 360,417 6 Mar 2013 BGAS £15,44dr £0.00 F15.44dr N 5 Apr 2013 K95124161 / 28.02.13-31.03.13 367.849 BGAS £16.88dr £0.00 £16.88dr **Total for Category** £231.25dr £0.00 Category: Entry Door Entry System 328,408 18 Sep 2012 Door entry system not working investigat HANNINGT £67,32dr E0.00 N £67.32dr Total for Category £67.32dr E0.00 £67.32dr Category: Gas Gas 547/ Est bill 01.08.12 £119.11dr E0.00 N £119.11dr 2 Aug-2012 BGAS

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341,2	64 1 Nov 2012	547/ 02.08,12-31,10.12	BGAS	£126.31dr	£0.00	N	1
357,7	72 25 Jan 2013	547 / 01.11.12 - 24.01.13	BGAS	£315.95dr	€0.00	N	£315.95dr
341,2 357,7 375,8	68 10 May 2013	Period 25.01.13-09.05.13	BGAS	£460.16dr	£0.00	N	
		The second second					
ategory: H & Sa	ifety	Health and Safety report					
361,4	89 5 Jan 2013	Report Administration Fee	BRIDGEFO	£60.00dr	£0.00	N	£60.00dr
		Total for Category		£60.00dr	£0.00		
ategory: Major	Vork	Major Works					
316,0	38 8 Jul 2012	Remedial repairs -Rewire stairwell light	LEONARD	£3,504.00dr	£0.00	N	£3,504.00dr
322,5	15 29 Jul 2012	1st Interim - Fire Alarm Installation	CSALAR	£1,413.00dr	20.00	N	£1,413.00dr
0 328,3	86 29 Jul 2012	correction incorrect acc period	CSALAR	£1,413.00cr	£0.00	N	£1,413.00cr
- 351,9	84 27 Nov 2012	Final payment - Fire Alarm Installation	CSALAR	£3,297.00dr	£0.00	N	£3,297.00dr
361,5	39 1 Mar 2013	Prof & Sup fees on re-wire & fire Alarm Installation	BRIDGEFO	£1,064,88dr	20.00	N	£1,064.88dr
ah 9-361,5	40 1 Mar 2013	Prof fees final Damp-proofing works flat 3	BRIDGEFO	£104.22dr	£0.00	N	£104,22dr
361,5	1 1 Mar 2013	Prof fees on Damp-proofing works flat 5	BRIDGEFO	£300.00dr	00.03	N	£300.00dr
375,6	16 22 Apr 2013	ReInspection Fee Dampworks F3	DWC	£174.00dr	£0.00	N	£174.00dr
		Total for Category		£8,444.10dr	£0.00		£8,444.10dr
tegory: R & R		Repairs and Maintenance					
316,18		Repair Intercom	LEONARD	£101.48dr	£0.00		4
341,2		Daylors descipate augula seu leve	LD COMM				251 004
7 341,26 383,96 380,63		Replace door lock supply new keys	J D COMM	£54,00dr	00.03	N	£54.00dr
000,0	70 0411 2010	Total for Category			1,000		No.
				£396.68dr	£0.00		£396.68dr
tegory: ManFe		Management Fee					
401,19	94 20 Jun 2013	Management Fees		£972.00dr	£0.00	N	£972.00dr
		Total for Category		£972.00dr	£0.00		£972.00dr
		Total for Schedule		£12,185.88dr	20.00		£12,185.88dr
							The second second