Neutral Citation Number: [2024] EAT 81

EMPLOYMENT APPEAL TRIBUNAL

Case No: EA-2022-000305-DXA

Rolls Building Fetter Lane, London, EC4A 1NL

Date: 24 May 2024

Before:

THE HONOURABLE MRS JUSTICE EADY DBE, PRESIDENT

Between:

MR R GODFREY

Appellant

- and -

NATWEST MARKET PLC

Respondent

Christopher Milsom (instructed by the Appellant under Direct Public Access) for the **Appellant Hamed Zovidavi** (instructed by Pinsent Masons LLP) for the **Respondent**

Hearing date: 1 May 2024

JUDGMENT

SUMMARY

Disability discrimination – sections 13 and 15 Equality Act 2010 - knowledge of disability

The claimant sought to pursue complaints of disability discrimination under sections 13 and 15 **Equality Act** 2010, in relation to what he contended had been the respondent's refusal to consider him for various appointments in the period 2017-2019. The claimant was disabled, within the meaning of the **EqA**, by reason of having the autistic spectrum condition, Asperger's syndrome; it was his case that the respondent had been aware of the relevant facts of his disability due to its experience of his behaviours when it had previously employed the claimant in the period 2006-2011. Although he had only known of the impact of his condition since his diagnosis in 2018, the claimant contended that those who worked with him would have been fully aware of his communication and social interaction problems on a daily basis. For its part, the respondent argued that it did not know, and could not reasonably have been expected to know, of the claimant's disability. A three-member ET panel unanimously found that the respondent had no actual knowledge of the claimant's disability. By a majority, it also found that there was nothing that would reasonably have put the respondent on notice of the disability but, in any event, the claimant would not have co-operated with any attempt to investigate matters further; in the circumstances, the ET majority further concluded that the respondent was not to be taken to have had constructive knowledge of the claimant's disability.

The claimant appealed on the basis that the ET had failed to apply the correct legal test: focusing on the particular diagnosis of his disability rather than the question of the respondent's knowledge (actual or constructive) of the relevant factual constituents of that disability.

Held: dismissing the appeal

On the ET's findings of fact, there was limited evidence of any behaviours on the part of the claimant that would have alerted the respondent to the relevant factual constituents of his disability during his earlier period of employment. The ET had correctly directed itself to the relevant legal test (as set out in **A Ltd v Z** [2020] ICR 199) and had permissibly (unanimously) concluded that the respondent had not known that the claimant had a mental impairment that amounted to a disability. In considering the further question, as to what the respondent might reasonably have known, the reasoning of the ET majority suggested, however, that it had applied a higher test: asking whether the respondent might reasonably have been put on notice of the need to make further investigation into whether the claimant suffered from an autistic spectrum disorder, rather than whether it might reasonably have been aware of the need to make enquiry as to the possible effects of a more

general mental impairment. To that extent the ET majority's decision was unsafe. The majority had, however, then gone on to consider the counterfactual, asking itself what would have happened had the respondent made such further enquiry, but finding as a fact that the claimant would have refused any assessment. In the circumstances, the ET majority had been entitled to conclude that the respondent had demonstrated that it had neither actual nor constructive knowledge of the relevant facts of the claimant's disability.

THE HONOURABLE MRS JUSTICE EADY DBE, PRESIDENT:

Introduction

- 1. The issue raised by this appeal relates to the (actual or constructive) knowledge of disability required for the purposes of sections 13 and 15 **Equality Act 2010** ("EqA"); specifically, as to whether the Employment Tribunal ("ET") properly considered this question by reference to the relevant factual features of the disability in issue, rather than its diagnosis.
- 2. In giving this judgment, I refer to the parties as the claimant and respondent, as below. This is my judgment on the claimant's appeal against the decision of the London Central ET (Employment Judge Norris, sitting with Dr V Weerasinghe and Mr P Secher, over four days in November 2021), sent to the parties on 21 December 2021. The claimant had brought claims of disability discrimination under sections 13 and 15 of the **EqA**; the disability on which he relied was Asperger's syndrome, an autism spectrum condition. The ET dismissed the claims after finding (unanimously) that the respondent did not have actual knowledge of the claimant's disability and (by a majority) that it did not have constructive knowledge of that disability.
- 3. The claimant has appealed against the ET's decision and, after a hearing under rule 3(10) **Employment Appeal Tribunal Rules 1993** (as amended), on 9 March 2023, His Honour Judge Auerbach permitted the appeal to proceed on one ground only:
 - "The Employment Tribunal erred in law in that its approach (contrary to the relevant principle in A Ltd v Z) was that, in order to have actual or constructive knowledge of the [claimant's] disability, the respondent needed to have actual or constructive knowledge of Asperger's/ASD."
- 4. Both parties were represented by counsel before the ET, albeit Mr Milsom did not then appear. At the outset of the hearing, Mr Milsom sought to widen the scope of the appeal to argue that the ET had erred in its application of the burden of proof. After reviewing the respondent's note from the rule 3(10) hearing, however, Mr Milsom accepted that this point had previously been considered, with permission being refused, and the appeal was thus limited to the one ground I have set out above.

The legal framework

5. The claimant's claims before the ET were of: (1) direct discrimination because of disability, under section 13 **EqA**, and/or (2) discrimination by way of unfavourable treatment because of something arising in consequence of the claimant's disability, under section 15.

- 6. In a case of direct disability discrimination, the respondent must have treated the claimant less favourably *because of* disability. That implies that the respondent knew of the relevant disability, although that need only be knowledge, whether actual or constructive, of the *facts* that made the claimant a disabled person under the **EqA**; as the Court of Appeal (*per* Rimer LJ) explained in **Gallop v Newport City Council** [2013] EWCA Civ 1583, [2014] IRLR 211 (then considering the relevant provisions of the legacy statute, the **Disability Discrimination Act 1995** ("the DDA")):
 - "36. ... For that purpose the required knowledge, whether actual or constructive, is of the *facts* constituting the employee's disability as identified in section 1(1) of the DDA. Those facts can be regarded as having three elements to them, namely (a) a physical or mental impairment, which has (b) a substantial and long-term adverse effect on (c) his ability to carry out normal day-to-day duties; and whether those elements are satisfied in any case depends also on the clarification as to their sense provided by Schedule 1. Counsel were further agreed that, provided the employer has actual or constructive knowledge of the facts constituting the employee's disability, the employer does not also need to know that, as a matter of law, the consequence of such facts is that the employee is a "disabled person" as defined in section 1(2)."
- 7. In <u>Gallop</u>, it was held that the ET had erred in finding that Newport Council had been entitled to deny relevant knowledge by relying simply on its unquestioning adoption of the unreasoned opinion of its occupational health advisers that Mr Gallop was not a disabled person. As Rimer LJ observed:
 - "42. This may perhaps seem a hard result, but I consider it follows from the terms of the legislation. The problem with certain types of disability, or claimed disability, is that it is only when eventually the ET rules on the question that it is known whether the claimant was in fact a disabled person. In the meantime, however, the responsible employer has to make his own judgment as to whether the employee is or is not disabled. In making that judgment, the employer will rightly want assistance and guidance from occupational health or other medical advisers.
 - 43. That assistance and guidance may be to the effect that the employee is a disabled person; and, unless the employer has good reason to disagree with the basis of such advice, he will ordinarily respect it in his dealings with the employee. In other cases, the guidance may be that the opinion of the adviser is that the employee is not a disabled person. In such cases, the employer must not forget that it is still he, the employer, who has to make the factual judgment as to whether the employee is or is not disabled: he cannot simply rubber stamp the adviser's opinion that he is not."
- 8. In advancing his submissions in support of the appeal, it was Mr Milsom's position that this case is more appropriately to be understood as one of unfavourable treatment because of something arising in consequence of the claimant's disability for the purposes of section 15(1) **EqA**. In this regard, section 15(2) provides that the protection:
 - "... does not apply if [the respondent] shows that [the respondent] did not know, and could not reasonably have been expected to know, that [the claimant] had the disability."
- 9. It is common ground that the approach that an ET is to adopt when considering the defence thus © EAT 2024 Page 5 [2024] EAT 81

provided by section 15(2) is the same as that which applies (*per* <u>Gallop</u>) when considering knowledge for the purposes of section 13. As the EAT explained in <u>A Ltd v Z</u> [2020] ICR 199:

- "38. A Respondent will avoid the liability that would have otherwise arise under section 15 **EqA** if it can show that it did not know, and could not reasonably have been expected to know, of the complainant's disability. A finding that the Respondent does not have actual knowledge of the disability is thus not the end of the ET's task; it must then go on to consider whether the Respondent had what (for shorthand) is commonly called "constructive knowledge"; that is, whether it could applying a test of reasonableness have been expected to know, not necessarily the Claimant's actual diagnosis, but of the facts that would demonstrate that she had a disability that she was suffering a physical or mental impairment that had a substantial and long-term adverse effect on her ability to carry out normal day-to-day activities.
- 39. As to what a Respondent could reasonably have been expected to know, that is a question for the ET to determine. The burden of proof is on the Respondent but the expectation is to be assessed in terms of what was reasonable; that, in turn, will depend on all the circumstances of the case."
- 10. The legal principles, derived from the relevant case-law and guidance, that will inform the ET's approach were summarised at paragraph 23 **A Ltd v Z**, as follows:
 - "(1) There need only be actual or constructive knowledge as to the disability itself, not the causal link between the disability and its consequent effects which led to the unfavourable treatment, see **York City Council v Grosset** [2018] ICR 1492 CA at paragraph 39.
 - (2) The Respondent need not have constructive knowledge of the complainant's diagnosis to satisfy the requirements of section 15(2); it is, however, for the employer to show that it was unreasonable for it to be expected to know that a person (a) suffered an impediment to his physical or mental health, or (b) that that impairment had a substantial and (c) long-term effect, see **Donelien v Liberata UK**Ltd UKEAT/0297/14 at paragraph 5, per Langstaff P, and also see **Pnaiser v NHS**England & Anor [2016] IRLR 170 EAT at paragraph 69 per Simler J.
 - (3) The question of reasonableness is one of fact and evaluation, see **Donelien v Liberata UK Ltd** [2018] IRLR 535 CA at paragraph 27; nonetheless, such assessments must be adequately and coherently reasoned and must take into account all relevant factors and not take into account those that are irrelevant.
 - (4) When assessing the question of constructive knowledge, an employee's representations as to the cause of absence or disability related symptoms can be of importance: (i) because, in asking whether the employee has suffered substantial adverse effect, a reaction to life events may fall short of the definition of disability for **EqA** purposes (see **Herry v Dudley Metropolitan Council** [2017] ICR 610, per His Honour Judge Richardson, citing **J v DLA Piper UK LLP** [2010] ICR 1052, and (ii) because without knowing the likely cause of a given impairment "it becomes
 - (ii) because, without knowing the likely cause of a given impairment, "it becomes much more difficult to know whether it may well last for more than 12 months, if it is not [already done so]", per Langstaff P in **Donelien** EAT at paragraph 31.
 - (5) The approach adopted to answering the question thus posed by section 15(2) is to be informed by the **Code** [the Equality and Human Rights Commission Employment Statutory Code of Practice], which (relevantly) provides as follows:
 - "5.14 It is not enough for the employer to show that they did not know that the disabled person had the disability. They must also show that they could not reasonably have been expected to know about it. Employers should consider whether a worker has a disability even where one has not been formally disclosed, as, for example, not all workers who meet the definition of disability may think of themselves as a 'disabled person'.

- 5.15 An employer must do all they can reasonably be expected to do to find out if a worker has a disability. What is reasonable will depend on the circumstances. This is an objective assessment. When making enquiries about disability, employers should consider issues of dignity and privacy and ensure that personal information is dealt with confidentially."
- (6) It is not incumbent upon an employer to make every enquiry where there is little or no basis for doing so (**Ridout v TC Group** [1998] IRLR 628; **SoS for Work and Pensions v Alam** [2010] ICR 665).
- (7) Reasonableness, for the purposes of section 15(2), must entail a balance between the strictures of making enquiries, the likelihood of such enquiries yielding results and the dignity and privacy of the employee, as recognised by the **Code**."
- 11. The definition of disability is now to be found at section 6 **EqA**, which (relevantly) provides:
 - "(1) A person (P) has a disability if—(a) P has a physical or mental impairment, and (b) the impairment has a substantial and long-term adverse effect on P's ability to carry out normal day-to-day activities."
- 12. It is thus the *adverse* effect of the relevant impairment that is to be the subject of the ET's assessment, requiring it to focus not upon what the claimant can do but upon that which he cannot; **Aderemi v London** and South Eastern Railway Ltd [2013] ICR 591 EAT paragraph 15. As for the requirement that the adverse effect be "substantial", that means only that it is "more than minor or trivial"; section 212(1) EqA. Unless an effect can be classified as trivial or insubstantial, it will necessarily be "substantial"; **Aderemi** paragraph 14. Moreover, given that the protection is intended to enable employees to advance in their employment, in considering the effect on "normal day-to-day" activities, these are to be taken to encompass the activities that are relevant to participation in professional life; **Paterson v Commissioner of the Police of the Metropolis** [2007] ICR 1522 EAT paragraphs 66-67.
- 13. Given that the unfavourable treatment must be *because of* something arising in consequence of the claimant's disability, the question of knowledge, whether under section 13 or 15(2) **EqA**, is directed at the putative discriminator (see, by analogy, **CLFIS** (**UK**) **Lt v Reynolds** [2015] ICR 1011 CA, as applied in **Gallop v Newport City Council (No. 2)** [2016] IRLR 395 EAT). Where, however, an employer's agent or employee (such as an occupational health adviser or human resources officer) knows of the relevant disability, paragraph 5.17 of the **Equality and Human Rights Commission Employment Statutory Code of Practice** suggests that:
 - "... the employer will not usually be able to claim that they do not know of the disability, and that they cannot therefore have subjected a disabled person to discrimination arising from disability."
- 14. The determination of what a respondent knew, or ought reasonably to have known, will depend on the findings of fact made by the ET. As such, provided the decision reached reveals no error of legal principle, © EAT 2024 Page 7 [2024] EAT 81

takes into account all relevant factors, and is not influenced by that which is irrelevant, there is no scope for interference on the part of the EAT, unless the conclusion can properly be described as perverse; that is, where an overwhelming case is made out that no reasonable ET, on a proper appreciation of the evidence and the law, could have reached that conclusion; **Yeboah v Crofton** [2002] IRLR 634 CA.

- 15. As for the approach I am to adopt to the ET's reasoning, as emphasised in **DPP Law Ltd v Greenberg** [2021] EWCA Civ 672, the decision is to be read holistically, without being hypercritical, and:
 - "58. ... where a tribunal has correctly stated the legal principles to be applied, an appellate tribunal or court should ... be slow to conclude that it has not applied those principles, and should generally only do so where it is clear from the language used that a different principle has been applied to the facts found. Tribunals sometimes make errors, having stated the principles correctly but slipping up in their application, as the case law demonstrates; but if the correct principles were in the tribunal's mind, as demonstrated by their being identified in the express terms of the decision, the tribunal can be expected to have been seeking faithfully to apply them, and to have done so unless the contrary is clear from the language of its decision. ..."
- 16. That said, where an ET has fallen into error, the EAT's role is not to strive to uphold a decision where the reasoning reveals a fundamental error of approach; as Sedley LJ observed in Anya v University of Oxford [2001] ICR 847 CA:
 - "26. ... The courts have repeatedly told appellants that it is not acceptable to comb through a set of reasons for hints of error and fragments of mistake, and to try to assemble these into a case for oversetting the decision. No more is it acceptable to comb through a patently deficient decision for signs of the missing elements, and to try to amplify these by argument into an adequate set of reasons. Just as the courts will not interfere with a decision, whatever its incidental flaws, which has covered the correct ground and answered the right questions, so they should not uphold a decision which has failed in this basic task, whatever its other virtues."

The relevant factual and procedural history

17. By his ET claim, presented on 31 December 2018, the claimant complained that he had suffered disability discrimination under the **EqA** due to alleged refusals by the respondent to appoint him, or allow him the opportunity to be considered for appointment, to various vacancies. Those vacancies were said to have arisen (relevantly for present purposes) between March 2017 and January 2019. The claimant had previously been employed by the respondent, then called Royal Bank of Scotland plc, from 11 September 2006 until he resigned on 31 January 2011. The disability relied on by the claimant was the autistic spectrum condition known as Asperger's syndrome; although a lifelong condition, the claimant did not, however, have a diagnosis until 2018, some years after he had left the respondent's employment. As for the "something arising" for section 15 EqA purposes, this was said to be the claimant's need for quiet and space, and/or the fact that he "would not engage in conversation or social interactions in the same way as others" (ET, paragraph 11).

- 18. The claimant's claims were resisted by the respondent, which put in issue the question whether he was, at any material time, disabled for the purposes of the **EqA**. That question was considered by the ET (EJ Snelson) at a hearing on 4-5 August 2020, where the ET received oral evidence from the claimant together with statements from two of his friends and reports from two psychiatrists, Dr Craig and Dr Smith. Dr Smith's report, dated 5 September 2019, recorded a detailed history taken from the claimant, and:
 - "22. ... offered a diagnosis of autism spectrum disorder, observing that [the claimant] had "persistent deficits in social communication and social interaction across multiple contexts""
- 19. On the evidence, the Snelson ET was:
 - "26. ... satisfied to a high standard that the Claimant was and is disabled by his autistic condition. The evidence that the condition did and does adversely affect his interaction and communication with others (in the workplace and elsewhere) to a significant extent, is compelling and I have no hesitation in accepting it."
- 20. The issue of disability having been resolved, directions were given for the final liability hearing, which was ultimately listed to take place on 23-26 November 2021. One of the issues identified for determination at the final hearing was the question of the respondent's knowledge of the claimant's disability, and, at a further preliminary hearing before the ET (EJ Spencer), on 1 February 2021, it was recorded:

"In relation to constructive knowledge of disability, the Claimant will have to establish that the Respondent ought to have known he was a disabled person. Many individuals may be thought by others to be odd or not adept at social interaction without having any kind of disability. The Claimant says he intends to call one or possibly two witnesses to support his claim that the Respondent ought to have known, while he was employed (and therefore would have continued to have that knowledge thereafter) that he was disabled. Ultimately, this is a matter for proper evidence"

Insofar as it suggested the burden of proof lay on the claimant, it is common ground that EJ Spencer's record of the issue to be determined was incorrectly phrased.

21. At the hearing in November 2021, the ET heard evidence from the claimant and from two witnesses on his behalf: Mr Hammacher (a friend of the claimant since 2003, who also happens to be medically qualified, although he has not practised for many years) and Mr Horne (who had worked closely with the claimant at Credit Agricole, where the claimant was employed after he left the respondent); the claimant also relied on a statement from his former line manager at the respondent, Mr Welzel. For its part, the respondent called one witness, Mr Muscatt, who had worked on the same trading desk as the claimant between 2008 and 2011, and who the claimant contended had been a block to his being considered for appointment in the period 2017-2019.

The ET's assessment of the evidence and its decision and reasoning

- 22. Having reminded itself of the relevant statutory provisions and the guidance in <u>A Ltd v Z</u>, the ET considered the evidence it had received. For the claimant, it was urged that the ET ought to take into account his demeanour during the hearing. The ET disagreed, finding:
 - "17. ... we cannot rely on his demeanour, style or linguistic content before us to shed any light at all on the Respondent's state of (deemed) knowledge more than a decade ago and well before his diagnosis and treatment."
- 23. In his witness statement, the claimant had referred to repeated experiences of cruel language and comments, with some colleagues having described him as:
 - "19. ... "psychotic", "very strange", "mad", "bizarre" and "extremely odd" ..."

He did not, however, say who had made these remarks, or whether these had been made during his earlier employment with the respondent; indeed, it seems the claimant referred to these comments as context for explaining why, in or around 2015/2016, he had begun to wonder whether there was some medical explanation for this kind of treatment.

- 24. In any event, it was only in June 2017 that the claimant undertook a psychiatric evaluation at the behest of his then employer (Aviva), after he had had a breakdown, receiving a preliminary diagnosis of Asperger's syndrome in 2018, with a full diagnosis in September that year. It was the claimant's case that, although he had only known of the impact of his condition since his diagnosis, those who sat around him at work would have been fully aware of his communication and social interaction problems on a daily basis.
- 25. Correctly directing itself that it was for the respondent to show it did not have the requisite knowledge, rather than for the claimant to show that it did (ET, paragraph 20), the ET nevertheless considered that the claimant needed to "give some context". Considering the claim form, it noted that the claimant had referred to the following incidents during his employment with the respondent, where:
 - "21.... a "Business Manager for the Global Head of Rates" who ... said on a further unknown date: "Ration yourself and be careful because we are not sure about you. We understand from your team that you are working hard and producing good results. However, from our perspective [from the outside] there is an issue in your ability to socially integrate". ... also ... in his fourth year, on being awarded a bonus of £75,000, he was told by a senior manager "this would be double if you were easier to converse with".
 - 22. Further, ... an EA (... a Secretary or Executive Assistant) told him he needed somebody to look after him, called him "very strange" and "bizarre" and said that the way he walked around the desk corner towards her was strange. ... also ... two peers from the 2006 graduate programme, one of whom is said to have told the Claimant,

"The way your brain operates is very strange" and another to have told the Claimant, "You are (very) weird"."

The claimant did not, however, elaborate on these references in his evidence before the ET and had not identified the Business Manager referred to. The ET majority considered this presented a difficulty:

- "25.... if we ask ourselves, "What is the evidence for the impact the Claimant's condition had on his interactions with colleagues while he worked for the Respondent, and where is it to be found?" we are unable to point to it."
- 26. It is apparent that the ET sought to elicit further explanation from the claimant and he had then also referred to another incident when he was working for the respondent, when he had had an "awkward" conversation with a colleague who had said to him:
 - "28
 - b. "The way your brain works is very strange" ..."

Noting that it was unclear whether this was the same colleague as referenced in his claim form, the ET further recorded the claimant's evidence that he had then heard this individual thank another colleague for "rescuing" her from him; the claimant had gone on to say that he now believed the colleague in question:

- "... may have given a non-verbal cue that she did not want to talk to him which he had not picked up on, as he has since been told that this may have been a frequent situation."
- 27. For the respondent, however, it was Mr Muscatt's evidence that, during his earlier period of employment, the claimant "did not stand out" (ET, paragraph 31); that while he had found the claimant to be "slightly arrogant" (which he did not see as a necessarily bad trait), he did not feel he was different from anyone else. Mr Muscatt had been under the impression that the claimant had either been dismissed or asked to leave on agreed terms because he failed to adhere to internal trading limits (ET, paragraph 36); this was not, however, the respondent's position. Considering it was not required "to make alternative substantive findings", the ET did not proceed to determine why (or even if) Mr Muscatt might not have wished the claimant to be reemployed by the respondent, but observed that he had appeared to have the mistaken belief that the claimant had previously been required to leave his employment (ET, paragraph 67). Otherwise, the ET noted:
 - "67. ... Mr Muscatt was prone outwardly to supporting the Claimant after he left the Respondent including going out for drinks with him at least twice though with marked inward reservations ..."
- 28. Disagreeing with Mr Muscatt's characterisation as to how he would have come across, the claimant relied on the evidence of Mr Hammacher, a friend from university days, who explained that the claimant:
 - "32. ... had a "pattern of social tendencies that seemed ... to be so highly unusual that

his 2018 diagnosis of autism provided some context and background to his style"... routinely misreads social situations and then responds inappropriately to his own misguided interpretation of what has happened. ... [and had] made inappropriate comments in their social group at university to the point that he was given the nickname "Gobsmack"."

As the ET noted, the claimant had also referred to this nickname and to what he said was a play on his surname, "Oddfrey"; it does not, however, appear that it was any part of his case that these were names used by anyone within the respondent.

- 29. In any event, while acknowledging that the claimant could cope very well in a structured team environment and on a one-to-one, or one-to-two basis, it was Mr Hammacher's evidence that the claimant became withdrawn and quiet in group social situations. Although Mr Hammacher had only ever seen the claimant in social, rather than professional, settings, he made clear that he would be surprised if the claimant's unusual behaviour did not transfer to the workplace.
- 30. As for the statement provided by Mr Welzel (the claimant's manager during his employment with the respondent), the ET recorded that this was very short (less than one page), and, although signed, contained five sentences in square brackets. While Mr Welzel had referred to being aware of the claimant's "communication difficulties", no further context or explanation was provided, and the ET concluded:
 - "27. ... In the circumstances, we can place only very limited weight on his statement, but in any event, again it does not assist us in understanding the way in which the Claimant's disability manifested itself in the workplace."
- 31. In seeking to determine what the respondent had known (or ought reasonably to have known) about the way the claimant had been affected by his impairment, the ET also had regard to the documentary evidence available from the time of his previous employment, between 2006 to 2011. Noting that this included a reference to Mr Muscatt referring to the claimant as an "*irritating (plastic) spoon*", the ET found, however, that this was an expression Mr Muscatt sometimes used, drawing attention to his own class background, further recording that the claimant appeared to accept expression was unrelated to his disability (ET, paragraph 39).
- 32. The ET also recorded an exchange in April 2010, involving some older employees, referring to the claimant being late into work after a night out with some junior colleagues, during which the claimant was referred to as "a TAD strange", and "odd". The ET did not, however, view this as significant:
 - "41. We do not accept that this isolated incident, outside work when the Claimant was with some apparently junior colleagues, clubbing and continuing socialising with those from another establishment including dancing into the early hours of the morning with his shirt off, would have been sufficient to put the Respondent on notice of the Claimant's disability. Written references to the Claimant being "odd" or

"strange" are restricted to this one short conversation and in the context that the Claimant himself said they had been drinking/were "obviously drunk"."

- 33. Considering all the evidence before it relating to the claimant's previous period of employment with the respondent, and referring to further evidence given by the claimant, the ET concluded as follows:
 - "42. If the Claimant's behaviour in the workplace itself was such as to give rise to comment, we have seen no evidence of that, or that anyone thought it was. On the contrary, he was described ... as showing "good attitude". He said in cross-examination that he was told he was not integrating and that a "particular boss" (not named) told him to "walk over to the sales desk and be present in front of them, remind them they have 50 products to sell and push yours". On being prompted to do so, the Claimant says that is what he did. There is no suggestion in the documentation that his interpersonal skills were other than what the Respondent was looking for or expecting, and certainly nothing in line with Mr Hammacher's evidence of the Claimant being "very rude" sometimes, save for (probably) Mr Muscatt's reference on one occasion in early 2009 to the Claimant being "irritating". The majority does not accept that finding someone irritating and/or slightly arrogant is sufficient to put a colleague on notice that they have a disability

. . .

- 45. The Claimant further alleged in his statement that Mr Muscatt used to call him "sensitive"; however, he did not give any context for this. While Mr Muscatt did not recall doing so, he fairly accepted that he might have done. In the absence of such context, we do not accept that an employee being sensitive would lead an employer to consider that they had Asperger's. In similar vein, Mr Muscatt also does not recall asking the Claimant at an evening event on an unknown date if he "heard things or saw things" (inferentially, that the Claimant was hallucinating) though he does not deny that he may have done; but again, absent any context for such a question, even if it was asked, it does not lead us to the conclusion that Mr Muscatt found or should have considered the Claimant's behaviour to be consistent with Asperger's."
- 34. As for the evidence of how people within the respondent had spoken about the claimant after he had left, the ET recorded that, in November 2012, a Mr Rad (employed by the respondent between November 2008 and May 2014 as head of a team) had told a recruitment agent that the claimant was "a no-go!" and had subsequently (in March 2013) said that "jobs are hard to find for guys like him". Reflecting on the fact that Mr Rad had been prepared to make a number of unguarded comments relating to others, and was said to have behaved in an openly offensive manner to a colleague with a physical impairment, the ET concluded that, had the claimant's "manner, or the impact(s) to which his condition gives rise", been noticeable to Mr Rad, he would not have held back from referring to this; he had, however, not done so (ET, paragraph 48).
- 35. The ET also noted that Mr Muscatt had a Bloomberg chat with someone from another organisation during which Mr Muscatt had referred to both the claimant and a Mr Stevens in the following terms:

"46. ...
i.... "Ha ... they both space cadets ... I don't get most youngsters these days""

As the ET went on to find, however:

"47. In relation to the "space cadet" comment (paragraph (i) above), we heard that Mr Stevens is now Mr Muscatt's boss and that he does not share the Claimant's disability. Mr Muscatt said he used the phrase "space cadet" as a jovial comment to describe young people who enjoy going to the pub and getting drunk. We accept that this was not a reference to the Claimant's disability."

Moreover, as the ET further observed, when approached about the claimant's possible re-employment, Mr Muscatt had made a number of references to the claimant "not getting through HR":

- "49. ... [which] do not suggest that his concerns are based on any interpersonal issues with the Claimant or alarm over the Claimant's behaviour when he previously worked for the Respondent; ..."
- 36. Considering other evidence relating to how the claimant's behaviour might have been perceived in a workplace context, the ET referred to the evidence of Mr Horne, who had worked with the claimant at Credit Agricole from January 2011, immediately after the claimant had left his employment with the respondent. Mr Horne had described the claimant having "mood swings, being non-communicative, offhand and abrupt during the early part of the day, suddenly returning to "normal" later on" (ET, paragraph 50). The ET noted, however, that the circumstances in which the claimant was working at Credit Agricole were very different (and more stressful) to those he had experienced at the respondent, finding that the behaviour described by Mr Horne would not have been replicated at the respondent, and concluding:
 - "51. ... we do not consider the Claimant's workplace demeanour at Credit Agricole relevant to indicate what he might have been like at the Respondent; ..."
- 37. The claimant had also provided a supplemental witness statement that included a reference from a line manager review from 2018 stating that he had "a tendency to not inform seniors of what he is doing" (it seems no further detail was given). The ET did not find this of assistance:
 - "44. ... even assuming that this is a direct quote, we consider this would not be sufficiently unusual, even taking with somebody being irritating, to alert an employer to the fact that an employee is a person with Asperger's or to make enquiries about an autistic spectrum disorder. ..."
- 38. In addition, it was part of the claimant's case that, in or around late 2018, he had in fact specifically told one of the respondent's senior traders, Mr Balax, of his diagnosis, and he considered that Mr Balax would have told Mr Muscatt so that they would both have had actual knowledge of his disability from that time. Mr Muscatt denied that any such information had been communicated to him, and his evidence was accepted by the ET. As for what Mr Balax had been told, the ET did not find the claimant's evidence reliable:
 - "66. ... Whether or not the Claimant told Mr Balax of the diagnosis, and if he did so, when that was, is nonetheless something of a moot point because there is literally no evidence that Mr Balax told Mr Muscatt. It is speculation on the Claimant's part,

denied by Mr Muscatt. We accept that denial. There is also no evidence that Mr Balax really listened to or took in what the Claimant was telling him about his diagnosis. It seems unlikely that he did absorb the detail and/or if he did, allow it to affect their relationship, given the similarity of their exchanges before and after the alleged disclosure."

- 39. Although the ET's reasoning reveals some differences between the majority and minority in the approach taken to certain aspects of the evidence, on the question of actual knowledge, the conclusion was unanimous:
 - "76. ... we find (unanimously) that there was no actual knowledge ... in the mind of the decision-makers at the Respondent."
- 40. Considering, however, what the respondent might reasonably have been expected to know (its constructive knowledge), the ET panel was divided. Asking:
 - "52. ... what the outcome might have been if management or HR personnel at the Respondent had observed the Claimant's differences, taken more account of them and realised that they might be the result of a mental impairment or autistic spectrum disorder, ..."

the ET majority found that the relevant decision-makers could not be taken to have had the requisite constructive knowledge; reasoning as follows:

- "54.... there was no factor that would have caused anyone at the Respondent without in-depth training in autistic spectrum disorders to have reached [the conclusion that the claimant's differences might be the result of a mental impairment or autistic spectrum disorder] It would be unreasonable to expect an employer without such training to do so, given that Mr Hammacher, who has known the Claimant for many years and observed him in social situations where his behaviours have manifested themselves, and who is medically qualified, not to have done so. Further, as the majority has found, the Claimant's behaviour was undoubtedly exacerbated while at Credit Agricole as a result of the extreme stress and long hours, leading to him becoming, as he described it, "burnout, depressed and paranoid".
- 55.... The Claimant has had a number of jobs, for all of which we may safely assume he has passed at least one interview. His behaviours apparently do not normally manifest during those interviews ... to cause employers to repel him. He also told us that on one occasion he had got through to a "final round" of interviews but had become nervous and not presented well, so he did not secure the role. That is entirely in keeping with behaviour for somebody who does not share the Claimant's disability."

Even if the claimant's behaviour might reasonably have led the respondent to consider it needed to investigate the position further, the ET majority concluded that, in any event:

56. ... the Claimant would have been resistant to an assessment. Until he had his breakdown, the Claimant did not seek medical advice. This was notwithstanding, on his own evidence, contemplating in 2015/2016 a possible medical explanation for the adverse treatment he felt he was receiving and despite, he said in cross-examination, every recruitment agency he worked with during the relevant time suggesting that he should undergo a psychiatric evaluation. ..."

- 41. The ET minority took a different view. Referring to the findings of EJ Snelson (based on the report of Dr Smith) and to the evidence of Messrs Hammacher, Horne and Welzel, the minority concluded that:
 - "75.... the Claimant's persistent social deficits would have been visible to the Respondent and such persistent deficits would have caused a distraction and/or distress to other staff. It is inconceivable to the minority panel member that the Respondent would not have known that such persistent deficits relate to some form of mental impairment, and it would accordingly have been reasonable for it to have known. Moreover, at the time, prior to the diagnosis, the Claimant himself would not have known anything amiss in his social behaviour. Had the Respondent initiated an investigation, the proper diagnosis of the impairment would have resulted as did happen in 2018. Therefore, it can be concluded, that the Respondent did have constructive knowledge because it cannot be said that the Respondent could not reasonably have been expected to know that the Claimant had the disability."

The parties' submissions

The claimant's case

- 42. For the claimant, Mr Milsom emphasises that the ET was required to ask not whether the respondent had actual or constructive knowledge of his diagnosis but of the relevant facts. The claim - best understood under section 15 EqA - was that the respondent had subjected the claimant to unfavourable treatment by reason of something arising in consequence of his disability (relevantly, the fact that the claimant "wouldn't engage in conversation or social interactions in the same way as others"). EJ Snelson had previously found it clear that the claimant's condition had adversely affected "his interaction and communication with others (in the workplace and elsewhere) to a significant extent"; in subsequently determining the question of knowledge, the ET had, however, concluded that there was no factor that would have prompted the respondent to take "more account" of the claimant's differences and to "realise they might be the result of a mental impairment or autistic spectrum disorder" (ET, paragraph 52). That, however, was the wrong test and demonstrated that the ET had focused on whether the respondent had actual or constructive knowledge of the claimant's diagnosis and not on the salient ingredients of section 6 EqA status. This, moreover, was not a solitary slip; the ET's reasoning demonstrated that it had (notwithstanding any prior legal direction) applied the wrong test throughout (see paragraphs 44, 45, 54, 66 and 68), such that any attempt to rescue the decision would fall into the trap deprecated by Sedley LJ in Anya.
- 43. Having initially sought to expand the appeal to include an argument relating to the burden of proof, but having to accept that was a potential ground of appeal dismissed at the rule 3(10) stage, Mr Milsom's © EAT 2024 Page 16 [2024] EAT 81

submissions also referenced parts of the evidence relied on by the claimant before the ET in support of a more general perversity challenge. Acknowledging, however, that the appeal had similarly not been permitted to proceed on that basis, these were ultimately matters relied on as supporting the claimant's submission that any remission (assuming the appeal to be upheld) must be to a differently constituted ET.

The case for the respondent

44. For the respondent, Mr Zovidavi submits that, the ET having reminded itself of the test laid down in A Ltd v Z, there was no basis for inferring it had done other than to then apply that guidance; in particular, it had taken care to consider various features of the claimant's presentation, behaviour and conduct, and had had regard to all the evidence that might assist in determining how those matters might have appeared to the respondent at the material time. Acknowledging that the wording (e.g. at paragraph 54 of the ET's reasoning) went "a little further than it ought", Mr Zovidavi argues that that alone could not detract from the considered reasoning set out elsewhere in the decision, which evidently focused on the respondent's knowledge of the factual features of the claimant's disability rather than knowledge of the disability itself; to the extent the ET referred to the claimant's diagnosis, that was plainly just a shorthand, getting to conclusion of exercise. Mr Zovidavi further contends that it was of note that there was no evidence before the ET that went to knowledge of impact on day-to-day activities, or long-term nature, or of any impairment being more than merely transient. 45. In any event, the ET majority had found that there was no trigger event during the claimant's employment that would have caused the respondent's managers to make a referral to occupational health; that was a finding of fact against which there was no challenge. Yet further, the majority had found that the claimant would have been resistant to any proposal of a referral to occupational health; that again was a finding of fact, against which there was no challenge; by analogy with A Ltd v Z, the answer to the question what the respondent might reasonably have been expected to know if such a referral had been proposed would be "nothing".

Analysis and Conclusions

46. In addressing this appeal, I have followed Mr Milsom's steer and focused on section 15 **EqA** (although it is not suggested that there would be any difference if I were instead to consider this as a case of direct discrimination under section 13 **EqA**), which provides that it will be an act of discrimination if a respondent © EAT 2024 Page 17 [2024] EAT 81

treats a disabled person unfavourably because of something arising in consequence of that person's disability and the respondent cannot show the treatment to be a proportionate means of achieving a legitimate aim. By section 15(2), however, a respondent is provided with a further potential defence to such a claim if it can show that it did not know, and could not reasonably have been expected to know, that the complainant had the disability in question. Whether or not a respondent is able to make good such a defence must always be a question of fact, to be determined on the evidence before the ET; it will not be open to the EAT to look behind the decision of the ET unless it is apparent that it has applied the wrong test, has failed to have regard to a relevant factor, or has taken account of that which is irrelevant, or has reached a decision that is properly to be said to be perverse. On the particular ground permitted to proceed in the present appeal, the challenge is put solely on the basis that the ET erred by failing to apply the correct legal test.

- 47. In this case, it is common ground that the legal test the ET was to apply was as set out in <u>A Ltd v Z</u>: in seeking to establish that it did not know of the claimant's disability, it would not be sufficient for the respondent to show that it did not know (and could not reasonably have been expected to know) the specific diagnosis; rather, it would need to show that it did not know (and could not reasonably have been expected to know) that the claimant (i) had a physical or mental impairment, that (ii) had a substantial and long-term adverse effect on his ability to carry out normal day-to-day activities. It is equally not in dispute that the ET expressly set out the guidance provided in <u>A Ltd v Z</u>; in accordance with <u>DPP Law v Greenberg</u>, I therefore start with the premise that, having reminded itself of the correct legal test, the ET should be assumed to have applied that test unless the contrary is clear from the language of its decision.
- 48. The ET was concerned with allegedly discriminatory conduct by the respondent in the period March 2017 to January 2019. Although the claimant had suggested that the relevant decision maker, Mr Muscatt, must have known of his diagnosis in or around 2018 (having been told by Mr Balax), the ET unanimously rejected that possibility. Given the limited scope of this appeal, the claimant's case thus has to proceed on the basis of the ET's rejection of any direct knowledge of his diagnosis on the part of any relevant decision maker within the respondent through information that the claimant considers he imparted to Mr Balax.
- 49. That was not, however, the end of the task for the ET, and its analysis did not stop at that point. Consistent with the legal test it was required to apply, the ET carried out a detailed assessment of all the evidence available to see what would (or should) have been known by the respondent about how the claimant might have been affected by his disability. That its analysis reached back to 2006, notwithstanding that the © EAT 2024 Page 18 [2024] EAT 81

claimant had no diagnosis of his condition until 2018, supports the view that the ET understood that it was concerned with the respondent's knowledge (actual or constructive) of the *facts* constituting the claimant's disability rather than the particular label that was to be attached to that disability upon its eventual diagnosis.

- 50. Thus, in carrying out its assessment of the evidence, the ET looked back to what was (or ought reasonably to have been) apparent to the respondent during the claimant's earlier period of employment from 11 September 2006 until he resigned on 31 January 2011, including within the scope of its review the wider picture provided by friends of the claimant, who could attest to how his disability affected him in other social or workplace settings. In his skeleton argument in support of the appeal, Mr Milsom listed the various aspects of that evidence that he suggested supported a conclusion that the respondent was (or ought reasonably to have been) aware of facts consonant with the claimant's diagnosis. Many of the matters included within that list were, however, expressly found by the ET to be irrelevant (for example, Mr Muschatt's use of the word "spoon", which had an entirely different context (as the claimant appeared to accept); or his reference to "space cadets", which the ET accepted referred to young people who enjoyed getting drunk), or simply neutral (Mr Muschatt's description of the claimant as "slightly arrogant"). As any possible perversity challenge in this regard was dismissed at the rule 3(10) stage, I am bound to consider this appeal on the basis of the material that the ET did not reject, which essentially came down to the following:
 - (1) On an unknown date during his six years at with the respondent, there had been an occasion when a Business Manager (not named) had said there was an issue in the claimant's "ability to socially integrate" and that his bonus would have been "double if you were easier to converse with" (albeit, as the ET noted, this was not part of the evidence but was recorded in the claimant's claim form).
 - (2) Also on an unknown date, a secretary or executive assistant had told the claimant he needed somebody to look after him, called him "very strange" and "bizarre" and said that the way he walked around the desk corner towards her was "strange" (this was again recorded within the claimant's claim form).
 - (3) Again on an unknown date (although possibly going back to 2006) one peer from the 2006 graduate programme is said to have told the claimant, "The way your brain operates is very strange", and another to have told him, "You are (very) weird" (similarly recorded in the claimant's claim form).
 - (4) Equally undated (and possibly simply adding further detail to the preceding allegation), there was an occasion when the claimant had an "awkward" conversation with a colleague who had told him "The way your brain operates is very strange", and who the claimant overheard thanking someone else for

- "rescuing" her from him (this was testimony given by the claimant after the ET had asked him for further examples).
- (5) During the course of the claimant's employment, he had been described as showing "good attitude", but on one occasion had been told he was "not integrating" and an unnamed boss had told him to push his products to the sales desk, which he had done (this was the claimant's evidence in cross-examination).
- (6) Mr Muscatt had found the claimant to be "slightly arrogant" and accepted that he might have called the claimant "sensitive" and, on one occasion in early 2009, to have referred to the claimant as being "irritating"; he had not, however, otherwise considered that the claimant stood out or was different from anyone else (these were all matters to which Mr Muscatt testified before the ET).
- Although it is also right to note that the ET did not reject the evidence of Mr Hammacher or Mr Horne, it nevertheless unanimously concluded that their respective experiences of the claimant's behaviour did not undermine the respondent's evidence (essentially given through Mr Muscatt, but as corroborated by other material) that there was nothing that had caused it to have actual knowledge of the claimant's disability. More generally, as I have recorded, the ET unanimously accepted the respondent's case that the claimant's behaviour, as manifest during his earlier employment from 2006 to 2011, was not such as to mean it had actual knowledge that he was disabled, albeit the ET was split when asking whether the respondent had also demonstrated there was equally nothing that ought reasonably to have caused it to have had that knowledge.
- 52. Accepting that the claimant cannot go behind the findings of fact made at first instance, Mr Milsom contends that the conclusions reached are nevertheless rendered unsafe because the ET continually focused on the claimant's diagnosis rather than the relevant factual questions, namely whether the respondent had known, or ought reasonably to have known, that he suffered a mental impairment which had a more than minor or trivial, long-term impact on his ability to carry out normal day-to-day activities. In support of this submission, Mr Milsom picks out various references to the diagnosis of the claimant's disability within the ET's reasoning, as follows:
 - Paragraph 44: "... this would not be sufficiently unusual, ... to alert an employer to the fact that an employee is a person with Asperger's or to make enquiries about an autistic spectrum disorder."
 - Paragraph 45: "we do not find that an employee being sensitive would lead an employer to consider that they had Asperger's ... it does not lead us to the conclusion that Mr Muscatt found or should have considered the Claimant's behaviour to be consistent with Asperger's."

Paragraph 54: "... the majority of the panel concluded that there was no factor that would have caused anyone at the Respondent without in-depth training in autistic spectrum disorders to have reached such a conclusion..."

Paragraph 66: "... There is also no evidence that Mr Balax really listened to or took in what the Claimant was telling him about his diagnosis..."

Paragraph 68: "... On the ... balance of probabilities however, the majority finds that they were not aware of his Asperger's and nor would it have been reasonable to expect them to be."

- 53. The reference at paragraph 66 does not assist Mr Milsom's argument, as the ET was there concerned with the claimant's evidence (not found to be reliable) that he had expressly told Mr Balax of his diagnosis. At first sight, however, the other passages relied on might seem to evince a focus on the specific disability in issue (Asperger's syndrome), rather than the question the ET had to answer, which concerned the respondent's knowledge (actual or constructive) of the relevant factual constituents of that disability. That said, such an approach would be counter to the ET's self-direction as to the legal test it was required to apply, and it is the respondent's submission that the use of a convenient short-hand (rather than continually referring to whether it knew (or ought to have known) that the claimant suffered a mental impairment, which had a more than minor or trivial long-term adverse effect on his ability to carry out normal day-to-day activities) should not cause me to infer that the ET lost sight of relevant test which it had earlier set out.
- 54. Given the limited evidence of impairment that the ET found to be reliable in this case (summarised at sub-paragraphs 50(1)-(6) above), it is tempting to adopt the approach urged by the respondent, and to read the passages relied on by Mr Milsom as effectively using the diagnosis of the claimant's disability as a shorthand for a finding that the requisite constituent facts the existence of a mental impairment, with a non-trivial and long-term impact on the claimant's ability to carry out normal day-to-day tasks were not, and could not reasonably have been, known to the respondent. In support of that approach, I remind myself that, not only did the ET correctly direct itself to the relevant legal test, it then carried out a wide-ranging assessment of the evidence relating to how the claimant would have presented during his earlier period of employment with the respondent. Thus the scope of the enquiry was certainly consistent with a focus on the manifestation (if any) of an impairment, as demonstrated (for example) by the following parts of the ET's reasoning:

Paragraph 25: "... What is the evidence for the impact the Claimant's condition had on his interactions with colleagues while he worked for the Respondent ...?"

Paragraph 27: "... [Mr Welzel's statement] does not assist us in understanding the way in which the Claimant's disability manifested itself in the workplace."

Paragraph 42: "If the Claimant's behaviour in the workplace itself was such as to give rise to comment, we have seen no evidence of that, or that anyone thought it was... There is no suggestion ... that his interpersonal skills were other than what the Respondent was looking for or expecting, and certainly nothing in line with Mr Hammacher's evidence ..."

Paragraph 48: "... there is no reference at all to the Claimant's mental health or the impact of his condition. We find that it is inherently unlikely ... that Mr Rad would have refrained from making reference, even indirectly, to the Claimant's manner or the impact(s) to which his condition gives rise, had they been noticeable to Mr Rad."

- 55. The difficulty remains, however, that the reasoning at no stage expressly answers the specific questions the ET was required to determine, namely: whether the respondent had demonstrated that it did not know, and could not reasonably have known, that the claimant suffered a mental impairment, with a non-trivial and long-term impact on the claimant's ability to carry out normal day-to-day tasks. The question is whether that, taken together with the passages relied on by Mr Milsom, renders the ET's decision unsafe?
- 56. In relation to *actual* knowledge, it seems to me that the answer must be no. On the evidence before it (and taking into account the matters cited in the claimant's claim form), the ET permissibly concluded that:
 - "67. ... considering somebody to be odd or inept at social interaction does not, without more, confer knowledge of a mental impairment that amounts to a disability. Nor does considering them to be slightly arrogant or sensitive."

In stating that conclusion, the ET can be seen to have had in mind the relevant test. Even adopting the claimant's perspective on the evidence (it was not Mr Muscatt's evidence that the claimant was considered to be odd or inept at social interaction), the ET was entitled to find that the respondent did not know that he had a mental impairment that amounted to a disability (that is: that gave rise to a non-trivial and long-term adverse effect on his ability to carry out day-to-day tasks).

- 57. As for what the respondent ought reasonably to have known, as Mr Zovidavi acknowledged in his skeleton argument, parts of the ET majority's reasoning (for example, paragraph 54) might be read as suggesting that it was setting a higher test than that required under section 15(2) **EqA**. The question was not whether a reasonable assessment of what was known, along with the making of any enquiries that might reasonably have been expected, would have led the respondent to an understanding that the claimant had an autistic spectrum disorder; the issue for the ET was whether the respondent had shown that, even with such an assessment and any enquiry, it could not reasonably have known that the claimant was suffering a mental impairment with the relevant effects.
- 58. Understandably, Mr Milsom places emphasis on the conclusion reached by the minority member of

the panel, who considered that the claimant's persistent deficits would have been sufficiently apparent to the respondent that it would have been reasonable for it to have known that he suffered some form of mental impairment, such that it would also have been reasonable for it to have investigated matters further. Acknowledging that, during the period of his employment with the respondent (and, more generally, prior to 2018) the claimant would himself "not have known that there was anything amiss" the ET minority concluded that if the respondent had then "initiated an investigation", the proper diagnosis of that impairment would have resulted (as it had in 2018).

- 59. The ET majority did not, however, share the same view, concluding that it would not have been incumbent upon the respondent to make further enquiry when there was little or no basis for it to do so. Given the very limited evidence of any manifestation of the claimant's condition during his employment with the respondent, that, it seems to me, might well have been a conclusion open to the ET majority in this case. The difficulty, however, is that the language used in the majority's reasoning suggests that it reached that decision by imposing a requirement that the respondent had been put on notice that the claimant might have suffered from an autistic spectrum disorder. Contrary to the legal test it had earlier referenced, the ET majority's reasoning at (for example) paragraphs 44 and 54 of the decision is focused on whether the respondent might reasonably have been put on notice of a particular medical diagnosis, rather than the question whether it might reasonably have been alerted to the need to make further enquiry about, more generally, the possible effects of some mental impairment. Acknowledging the respondent's argument (that the reference to autistic spectrum disorder might have been intended as a convenient shorthand), but also being alive to Sedley LJ's warning in Anva, the language used by the ET majority does not enable me to be satisfied that it in fact applied the correct legal test. On this point, therefore, I would agree that the decision of the majority is rendered unsafe.
- 60. As Mr Zovidavi submits, however, that is not necessarily fatal to the ET majority's decision on constructive knowledge. Notwithstanding that it had found there was no basis for the respondent to have reasonably considered any investigation was required, the majority went on to consider the counterfactual, asking itself what would have happened if the respondent had, nonetheless, sought to make further enquiry. In this regard, on the evidence before it, the ET majority was satisfied that the claimant would have resisted any suggestion that he should undergo an assessment (ET, paragraph 56). That was a finding of fact that was open to the ET majority, and against which there is no extant challenge. On that basis, as Mr Zovidavi observes, any attempted investigation on the part of the respondent into the cause of the claimant's behaviours

- whether any aspect of his conduct might be due to a mental impairment that gave rise to a more than trivial, long-term adverse effect on his ability to undertake normal day-to-day activities - would have taken matters no further. As such, the ET majority was entitled to conclude that, in its later dealings with the claimant in 2017-2019, not only did the respondent not have any direct knowledge of the claimant's disability but that it also could not reasonably have been expected to have such knowledge.

Decision and disposal

61. For the reasons provided, I therefore dismiss this appeal.